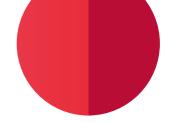


## STANDARD SELECT





#### **WHAT YOU PAY**

#### **STANDARD**

MAIN MEMBER	R5 929
ADULT DEPENDANT	R5 139
CHILD DEPENDANT	R1 740

STANDARD PROVIDES ACCESS TO **ANY PRIVATE HOSPITAL** AND USES A LINKED FORMULARY OF CHRONIC MEDICATION.

#### **STANDARD SELECT**

MAIN MEMBER	R5 431
ADULT DEPENDANT	R4 700
CHILD DEPENDANT	R1 590

STANDARD SELECT USES A LIST OF **SPECIFIC PRIVATE HOSPITALS** AND LINKED FORMULARY OF CHRONIC MEDICATION.

YOU ONLY PAY FOR A MAXIMUM OF THREE CHILDREN. DEPENDANTS UP TO AGE 24 YEARS PAY CHILD RATES.



#### **OUT-OF-HOSPITAL BENEFITS**

Please note: When you complete an online mental health assessment and a wellness screening, you unlock the Benefit Booster which can be used to pay for out-of-hospital expenses first. See page 8 for more information.

#### **OVERALL DAY-TO-DAY LIMIT**

#### **STANDARD**

#### STANDARD SELECT

#### **DAY-TO-DAY BENEFITS**

#### **DAY-TO-DAY BENEFITS**

The day-to-day benefits provide cover for consultations with your GP and specialist, acute medicine, X-rays, blood tests and other out-of-hospital medical expenses up to the overall day-to-day limit, subject to the relevant sublimit per category. There is a separate benefit for tests and consultations for PMB treatment plans so this will not affect your day-to-day benefits.

MAIN MEMBER ONLY	R13 980	
MAIN MEMBER + 1 DEPENDANT	R20 980	
MAIN MEMBER + 2 DEPENDANTS	R23 310	
MAIN MEMBER + 3 OR MORE DEPENDANTS	R25 640	

R13 980	
R20 980	
R23 310	
R25 640	

#### **DAY-TO-DAY SUBLIMITS**

The sublimits below are the maximum available for each category, subject to the overall day-to-day limit.

#### MAIN MEMBER ONLY

**MAIN MEMBER + 1 DEPENDANT** 

**MAIN MEMBER + 2 DEPENDANTS** 

MAIN MEMBER + 3 OR MORE DEPENDANTS

#### **STANDARD & STANDARD SELECT**

GP & SPECIALIST CONSULTATIONS	ACUTE AND OVER-THE-COUNTER MEDICINE	X-RAYS & BLOOD TESTS	AUXILIARY SERVICES
For specialist consultations you must get a referral from your GP (including virtual care consultations).  On Standard Select:  You must nominate 2 GPs on our network for each beneficiary for the year  2 non-nominated network GP visits allowed per family per year  Consultations with non-network GPs are limited to PMBs only	Avoid a 20% co-payment by using a Bonitas Pharmacy Network     Avoid a 20% co-payment by using medicine that is on the formulary     Over-the-counter medicine is limited to R930 per beneficiary and R2 910 per family	This category applies to blood and other laboratory tests as well as X-rays and ultrasounds.	This category applies to physiotherapy, podiatry and biokinetics, allied medical professionals (such as dieticians, speech and occupational therapists) and alternative healthcare (20% co-payment applies to homoeopathic medicine).
R3 500	R3 500	R3 500	R3 500
R5 240	R5 240	R5 240	R5 240
R5 830	R5 830	R5 830	R5 830
R6 990	R6 990	R6 990	R6 990

#### **GENERAL MEDICAL APPLIANCES** (SUCH AS WHEELCHAIRS AND CRUTCHES)

**NON-SURGICAL PROCEDURES** 

Subject to the available overall day-to-day limit	Subject to frequency limits as per Managed Care protocols	
R8 890 per family for Stoma Care and CPAP machines (Note: CPAP machines subject to Managed Care protocols)		
Subject to the available overall day-to-day limit	Subject to the available overall day-to-day limit	

These benefits are in addition to your overall day-to-day

#### ADDITIONAL GP CONSULTATIONS (WHEN THE GP & SPECIALIST CONSULTATIONS DAY-TO-DAY SUBLIMIT IS REACHED)

#### ADDITIONAL SPECIALIST CONSULTATIONS

#### **EMERGENCY ROOM BENEFIT** (FOR EMERGENCIES ONLY)

#### **AUDIOLOGY** (HEARING AIDS, CONSULTATIONS AND TESTS) (ALSO SEE CARE PROGRAMMES PAGE 13)

#### **MRIS AND CT SCANS** (SPECIALISED RADIOLOGY)

#### **MENTAL HEALTH CONSULTATIONS** (ALSO SEE CARE PROGRAMMES PAGE 11)

#### **INSULIN PUMP & CONTINUOUS GLUCOSE MONITOR & CONSUMABLES**

(PER TYPE 1 DIABETIC YOUNGER THAN 18. ALSO SEE CARE PROGRAMMES PAGE 11)

#### **BLOOD PRESSURE MONITOR**

#### **IN-ROOM PROCEDURES**

**OPTOMETRY** 

**EYE TESTS** 

SINGLE VISION LENSES (CLEAR) OR

#### **STANDARD**

#### 2 network GP consultations per family

R9 460 per device (maximum two

out-of-hospital

devices per family), once every 3 years

2 network specialist consultations per family	You must get a referral from your GP	
2 emergency consultations per family at a casualty ward or emergency room facility of a hospital	2 emergency consultations at a casualty ward or emergency room facility of a hospital for children under the age of 6	
If it is not classified as an emergency, it will be paid from the available GP &		

#### specialist day-to-day benefit

(based on the date of your previous claim)	Avoid a 25% co-payment by using a DSP
All tests and consultations limited to the Hearing Loss Management Programme and use of a network provider	Claims outside the Hearing Loss Management Programme paid from the auxiliary services day-to-day benefit
R34 020 per family, in and	Dec authorization manning d

Pre-authorisation required

1 continuous glucose monitor:

R28 000 per family every year

#### R1 860 co-payment per scan event except for PMB

In and out-of-hospital consultations (included in the mental health hospitalisation benefit)	Limited to R20 310 per family

#### 1 insulin pump: R65 000 per family every 5 years

#### Consumables limited to R93 000 per family

Limited to R1 250 per family every 2 years	Subject to the general medical appliances benefit		
Subject to registration of your chronic condition (hypertension)	Subject to Managed Care protocols		
Cover for a defined list of approved procedures performed in the specialist's rooms	Pre-authorisation required		

#### Once every 2 years (based on the date Each beneficiary of your previous claim) can choose glasses 1 composite consultation per

1 composite consultation per beneficiary, at a network provider	OR	R420 per beneficiar examination, at a no	y for a	an eye twork provider

contact

lenses

#### 100% towards the cost of lenses at network rates

#### R220 per lens, per beneficiary, out of

#### **STANDARD SELECT**

#### 2 network GP consultations per family

R9 460 per device (maximum two

out-of-hospital

2 network specialist consultations per family	You must get a referral from your network GP	
2 emergency consultations per family at a casualty ward or emergency room facility of a hospital	2 emergency consultations at a casualty ward or emergency room facility of a hospital for children under the age of 6	

If it is not classified as an emergency, it will be paid from the available GP & specialist day-to-day benefit

devices per family), once every 3 years (based on the date of your previous claim)	Avoid a 25% co-payment by using a DSP
All tests and consultations limited to the Hearing Loss Management Programme and use of a network provider	Claims outside the Hearing Loss Management Programme paid from the auxiliary services day-to-day benefit
R34 020 per family, in and	Pre-authorisation required

R1 860 co-payment per scan event except for PMB

In and out-of-hospital consultations (included in the mental health hospitalisation benefit)	Limited to R20 310 per family	
1 insulin pump: R65 000 per family every 5 years	1 continuous glucose monitor: R28 000 per family every year	

#### Consumables limited to R93 000 per family

Limited to R1 250 per family every 2 years	Subject to the general medical appliances benefit			
Subject to registration of your chronic condition (hypertension)		Subject to Managed Care protocols		
Cover for a defined list of approved procedures performed in the specialist's rooms		Pre-authorisation required		
Once every 2 years (based on the date of your previous claim)		Each beneficiary can choose glasses	OR	contact lenses
1 composite consultation per beneficiary, at a network provider	OR	R420 per beneficiary for an eye examination, at a non-network provi		
100% towards the cost of lenses at network rates		R220 per lens, per beneficiary, out of network		

These benefits are in addition to your overall day-to-day STANDARD SELECT STANDARD limit. **BIFOCAL LENSES (CLEAR)** 100% towards the cost of lenses at R480 per lens, per beneficiary, out of 100% towards the cost of lenses at R480 per lens, per beneficiary, out of network rates network rates network network 100% towards the cost of base lenses at a network provider, or limited to a 100% towards the cost of base lenses at a network provider, or limited to a MULTIFOCAL LENSES maximum of R900 per designer lens, per beneficiary, in and out of network maximum of R900 per designer lens, per beneficiary, in and out of network R1 460 per beneficiary at a R1 100 per beneficiary at a R1 460 per beneficiary at a R1 100 per beneficiary at a FRAMES (AND/OR LENS ENHANCEMENTS) network provider non-network provider network provider non-network provider CONTACT LENSES R2 185 per beneficiary R2 185 per beneficiary Subject to the Bonitas Dental Subject to the Bonitas Dental Covered at the Bonitas Dental Tariff Covered at the Bonitas Dental Tariff **BASIC DENTISTRY** Management Programme Management Programme CONSULTATIONS 2 annual check-ups per beneficiary (once every 6 months) 2 annual check-ups per beneficiary (once every 6 months) X-RAYS: INTRA-ORAL Managed Care protocols apply Managed Care protocols apply X-RAYS: EXTRA-ORAL 1 per beneficiary, every 3 years 1 per beneficiary, every 3 years 2 annual scale and polish treatments Fissure sealants are only covered for 2 annual scale and polish treatments Fissure sealants are only covered for per beneficiary (once every 6 months) children under 16 vears per beneficiary (once every 6 months) children under 16 vears **PREVENTATIVE CARE** Fluoride treatments are only covered for children from age 5 and younger than Fluoride treatments are only covered for children from age 5 and younger than 16 years 16 years Benefit for fillings is granted once per Benefit for fillings is granted once per Benefit for re-treatment of a tooth is Benefit for re-treatment of a tooth is tooth, every 2 years subject to Managed Care protocols tooth, every 2 years subject to Managed Care protocols **FILLINGS** A treatment plan and X-rays may be required for multiple fillings A treatment plan and X-rays may be required for multiple fillings Managed Care protocols apply **ROOT CANAL THERAPY AND EXTRACTIONS** Managed Care protocols apply 1 set of plastic dentures (an upper and a lower) per beneficiary, once every 4 1 set of plastic dentures (an upper and a lower) per beneficiary, once every 4 PLASTIC DENTURES AND ASSOCIATED LABORATORY COSTS Pre-authorisation required 20% co-payment applies Pre-authorisation required 20% co-payment applies SPECIALISED DENTISTRY Covered at the Bonitas Dental Tariff Covered at the Bonitas Dental Tariff 1 partial frame (an upper or lower) per 1 partial frame (an upper or lower) per Managed Care protocols apply Managed Care protocols apply beneficiary, once every 5 years beneficiary, once every 5 years PARTIAL CHROME COBALT FRAME DENTURES AND ASSOCIATED LABORATORY COSTS Pre-authorisation required 20% co-payment applies Pre-authorisation required 20% co-payment applies

All benefits and limits are per calendar year, unless otherwise stated. Managed Care protocols apply, All benefits are subject to approval by the Council for Medical Schemes. PMB = Prescribed Minimum Benefits DSP = Designated Service Provider

1 crown per family, per year

requested

A treatment plan and X-rays may be

CROWNS, BRIDGES AND ASSOCIATED

LABORATORY COSTS

per tooth, every 5 years

Pre-authorisation required

Benefit for crowns will be granted once

1 crown per family, per year

requested

A treatment plan and X-rays may be

Benefit for crowns will be granted once

per tooth, every 5 years

Pre-authorisation required

These benefits are in addition to your overall day-to-day limit.  STANDARD		STANDARD SELECT		
	Orthodontic treatment is granted once per beneficiary, per lifetime	Pre-authorisation cases will be clinically assessed by using an orthodontic needs analysis	Orthodontic treatment is granted once per beneficiary, per lifetime	Pre-authorisation cases will be clinically assessed by using an orthodontic needs analysis
ORTHODONTICS AND ASSOCIATED LABORATORY COSTS	Benefit allocation is subject to the outcome of the needs analysis and funding can be granted up to 80% of the Bonitas Dental Tariff	Benefit for orthodontic treatment will be granted where function is impaired (not granted for cosmetic reasons)	Benefit allocation is subject to the outcome of the needs analysis and funding can be granted up to 80% of the Bonitas Dental Tariff	Benefit for orthodontic treatment will be granted where function is impaired (not granted for cosmetic reasons)
	Only 1 family member may begin orthodontic treatment in a calendar year	Benefit for fixed comprehensive treatment is limited to beneficiaries from age 9 and younger than 18 years	Only 1 family member may begin orthodontic treatment in a calendar year	Benefit for fixed comprehensive treatment is limited to beneficiaries from age 9 and younger than 18 years
	Managed Care protocols apply	Pre-authorisation required	Managed Care protocols apply	Pre-authorisation required
PERIODONTICS	Benefit is limited to conservative, non-surgical therapy only and will only be applied to members who are registered on the Periodontal Programme	Managed Care protocols apply	Benefit is limited to conservative, non-surgical therapy only and will only be applied to members who are registered on the Periodontal Programme	Managed Care protocols apply
	Pre-authorisation required		Pre-authorisation required	
MAXILLO-FACIAL SURGERY AND ORAL PATHOLOGY				
SURGERY IN THE DENTAL CHAIR	Managed Care protocols apply	Pre-authorisation required	Managed Care protocols apply	Pre-authorisation required
HOSPITALISATION (GENERAL ANAESTHETIC)	A co-payment of R3 640 per admission applies for children under the age of 5 and R5 200 for any other admission, including removal of impacted teeth or any other medical condition OR A R2 600 co-payment if the dental treatment is done in a day hospital	General anaesthetic is only available to children under the age of 5 for extensive dental treatment once per lifetime	A co-payment of R3 640 per admission applies for children under the age of 5 and R5 200 for any other admission, including removal of impacted teeth or any other medical condition OR A R2 600 co-payment if the dental treatment is done in a day hospital	General anaesthetic is only available to children under the age of 5 for extensive dental treatment once per lifetime
	General anaesthetic benefit is available for the removal of impacted teeth	Managed Care protocols apply	Avoid a 30% co-payment by using a hospital on the applicable network	General anaesthetic benefit is available for the removal of impacted teeth
	Pre-authorisation required		Pre-authorisation required	Managed Care protocols apply
INHALATION SEDATION IN DENTAL ROOMS (LAUGHING GAS)	Managed Care protocols apply		Managed Care protocols apply	
MODERATE/DEEP SEDATION IN DENTAL ROOMS (IV CONSCIOUS SEDATION)	Limited to extensive dental treatment	Managed Care protocols apply	Limited to extensive dental treatment	Managed Care protocols apply

All benefits and limits are per calendar year, unless otherwise stated. Managed Care protocols apply. All benefits are subject to approval by the Council for Medical Schemes. PMB = Prescribed Minimum Benefits DSP = Designated Service Provider

Pre-authorisation required

Pre-authorisation required

#### **CHRONIC BENEFITS**

#### **STANDARD**

Standard offers cover for the 45 chronic conditions listed below, limited to R13 030 per beneficiary and R26 150 per family on the applicable formulary. If you choose to use medicine that is not on the formulary, you will have to pay a 30% co-payment. You must get your medicine from a Bonitas Network Pharmacy or Pharmacy Direct, our Designated Service Provider. If you choose to use a non-network pharmacy, you will have to pay a 30% co-payment. Pre-authorisation is required.

Once the amount above is finished, you will still be covered for the 27 Prescribed Minimum Benefits, listed below – through a Bonitas Network Pharmacy or Pharmacy Direct, our Designated Service Provider. If you choose to use a non-network pharmacy or medicine that is not on the formulary, you will have to pay a 30% co-payment.

#### STANDARD SELECT

Standard Select offers cover for the **45** chronic conditions listed below, limited to **R13 030** per beneficiary

**R26 150** per family on the applicable formulary. You must use Pharmacy Direct, our Designated Service Provider, to get your medicine. If you choose not to use Pharmacy Direct or if you choose to use medicine that is not on the formulary, you will have to pay a 30% co-payment. Pre-authorisation is required.

Once the amount above is finished, you will still be covered for the 27 Prescribed Minimum Benefits, listed below – through Pharmacy Direct, our Designated Service Provider. If you choose not to use Pharmacy Direct or if you choose to use medicine that is not on the formulary, you will have to pay a 30% co-payment.

#### PRESCRIBED MINIMUM BENEFITS COVERED

1.	Addison's Disease
2.	Asthma
3.	Bipolar Mood Disorder
4.	Bronchiectasis
5.	Cardiac Failure
6.	Cardiomyopathy
7.	Chronic Obstructive Pulmonary Disease
8.	Chronic Renal Disease
9.	Coronary Artery Disease

	10.	Crohn's Disease
	11.	Diabetes Insipidus
	12.	Diabetes Type 1
	13.	Diabetes Type 2
	14.	Dysrhythmias
	15.	Epilepsy
	16.	Glaucoma
	17.	Haemophilia
Ì	18.	HIV/AIDS

19.	Hyperlipidaemia
20.	Hypertension
21.	Hypothyroidism
22.	Multiple Sclerosis
23.	Parkinson's Disease
24.	Rheumatoid Arthritis
25.	Schizophrenia
26.	Systemic Lupus Erythematosus
27.	Ulcerative Colitis

#### ADDITIONAL CONDITIONS COVERED

28.	Acne	
29.	Allergic Rhinitis	
30.	Ankylosing Spondylitis	
31.	Attention Deficit Disorder (in children aged 5-18)	
32.	Barrett's Oesophagus	
33.	Behcet's Disease	

34.	Dermatitis
35.	Depression
36.	Eczema
37.	Gastro-Oesophageal Reflux Disease (GORD)
38.	Generalised Anxiety Disorder
39.	Gout

40.	Narcolepsy	
41.	Obsessive Compulsive Disorder	
42.	Panic Disorder	
43.	Post-Traumatic Stress Disorder	
44.	Tourette's Syndrome	
45.	Zollinger-Ellison Syndrome	

# 200STER



#### WHAT IS THE BENEFIT BOOSTER?

It's an extra out-of-hospital benefit amount in addition to your day-to-day or savings amount, that you get after completing an online mental health assessment and a wellness screening. Once activated, out-of-hospital claims like GP visits, over-the-counter medicine, X-rays and blood tests will then first pay from the available Benefit Booster amount – helping your day-to-day benefit/savings last longer.

#### Annual amount available per family





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Complete an online mental health assessment **and** a wellness screening (at a Bonitas wellness day or participating pharmacy).

WE ADVISE YOU TO MAKE USE OF NETWORK PROVIDERS TO AVOID NON-NETWORK CO-PAYMENTS

Ts & Cs apply. Child dependants under the age of 21 years can access the Benefit Booster once an adult beneficiary has completed the online mental health assessment and a wellness screening at a Bonitas wellness day or participating pharmacy. All claims are paid at the Bonitas Rate.









## **MOTHER & CHILD CARE**





- 12 antenatal consultations with a gynaecologist, GP or midwife
- R1 580 for antenatal classes
- 2 2D ultrasound scans
- 1 amniocentesis
- 4 consultations with a midwife after delivery (1 of these can be used for a consultation with an accredited lactation specialist)
- R200 per month for antenatal vitamins during pregnancy (Paid from available acute medicine benefit or Benefit Booster, subject to formulary)

#### CHILDCARE

- Hearing screening for newborns up to 8 weeks, in or out-of-hospital
- Congenital hypothyroidism screening for infants under 1 month old
- Babyline: 24/7 helpline for medical advice for children under 3 years
- 2 Paediatrician or GP consultations per child under 1 year
- 2 Paediatrician or GP consultation per child between ages 1 and 2
- 2 GP consultations per child between ages 2 and 12
- Immunisation (including reminders) according to the Private Vaccination schedule in South Africa up to the age of 12
- Milestone reminders for children under 3 years
- Online screenings for infant and toddler health
- 2 vision screening tests by an ophthalmologist for premature newborns up to 6 weeks, in or out-of-hospital

#### REGISTER FOR THE MATERNITY PROGRAMME AND GET:

MATERNITY PROGRAMME

- Access to 24/7 maternity advice line
- Dedicated maternity nurse/midwife to support and advise you throughout your pregnancy
- Access to articles regarding common pregnancy concerns
- Pregnancy education emails and SMSs sent to you weekly
- Online antenatal classes to prepare you for the birth and what to expect when you get home
- Baby bag including baby care essentials
- Early identification of high-risk pregnancies
- Weekly engagement for high-risk pregnancies
- Post-childbirth follow-up calls
- Online assessments for pregnancy and mental health



## **BE BETTER BENEFIT**





#### **PREVENTATIVE CARE**

- 1 HIV test and counselling per beneficiary
- 1 flu vaccine per beneficiary
- 1 full lipogram every 5 years, for members aged 20 and over
- 1 mammogram every 2 years, for women over 40
- 1 pap smear every 3 years, or 1 HPV PCR test every 5 years, for women between ages 21 and 65
- 1 prostate screening antigen test for men between ages 55 and 69
- 1 pneumococcal vaccine every 5 years, for members aged 65 and over
- 1 stool test for colon cancer, for members between ages 45 and 75
- Dental fissure sealants to prevent tooth decay on permanent teeth for children under 16
- 1 whooping cough booster vaccine every 10 years, for members between ages 7 and 64
- 2 doses of the human papillomavirus (HPV) vaccine for female beneficiaries between ages 9 and 14 (limited to 1 course per lifetime)
- 3 doses of the human papillomavirus (HPV) vaccine for female beneficiaries between ages 15 and 26 (limited to 1 course per lifetime)
- Free online hearing screening for beneficiaries aged 18 and over on the Bonitas website



#### **WELLNESS BENEFIT**

 1 wellness screening per beneficiary, aged 21 and over, at a participating pharmacy or a Bonitas wellness day

#### Wellness screening includes the following tests:

- Blood pressure
- Cholesterol

Glucose

- Body Mass Index

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- Waist-to-hip ratio

Remember to complete your online mental health assessment too, to unlock your Benefit Booster



#### **CONTRACEPTIVES**

•R2 050 per family (for women aged up to 50)

#### **STANDARD:**

- You must use a Bonitas Network Pharmacy or Pharmacy Direct, our Designated Service
   Provider, for pharmacy-dispensed contraceptives
- If you choose not to use a network pharmacy or the Designated Service Provider, a 40% co-payment applies

#### **STANDARD SELECT:**

- You must use Pharmacy Direct, our Designated Service Provider for pharmacy-dispensed contraceptives
- If you choose not to use the Designated Service Provider, a 40% co-payment applies
- Injectable contraceptives and administration covered at any Bonitas Network Pharmacy



## **CARE PROGRAMMES**



Available to members who suffer from depression, anxiety, post-traumatic

stress disorder and alcohol abuse, limited to R14 400 per beneficiary

- Access to a Care Manager who will work with you, your treating doctor and where appropriate, with other healthcare professionals to assist in improving your condition
- Your Care Manager will help you understand the importance of preventative care and the use of wellness benefits as well as resolve queries related to any other health condition
- Provides educational material on mental health which empowers you to manage your condition
- A digital platform designed to give members easy access to mental health information, community support and expert help
- Primary care support through a GP and assistance to facilitate enrolment on the programme



- Puts you first, offering emotional and medical support
- Liaises with your doctor to ensure your treatment plan is clinically appropriate to meet your needs
- $\bullet$  Access to a social worker for you and your loved ones
- Uses the Bonitas Oncology Medicine Network (20% co-payment applies for use of a non-network provider)
- Matches the treatment plan to your benefits to ensure you have the cover you need
- Uses the Bonitas Oncology Network of specialists





- Empowers you to make the right decisions to stay healthy
- Provides cover for the tests required for the management of diabetes as well as other chronic conditions
- Offers access to diabetes doctors, dieticians and podiatrists
- Gives access to a dedicated Health Coach to answer any questions you may have
- · Offers a personalised care plan for your specific needs
- · Provides education to help you understand your condition better
- Includes two consultations with a Diabetes Nurse Educator to provide specialised diabetes care



- Assessment of back and neck pain to determine the level of care required before surgery to give you the best outcome
- Offers a personalised treatment plan for up to 6 weeks
- Includes treatment from doctors, back and neck physiotherapists and/or biokineticists
- Gives access to a home care plan to maintain long-term results and helps manage severe back and neck pain
- Highly effective and low-risk, with an excellent success rate
- We cover the cost of the programme, excluding X-rays
- Uses the DBC network
- Programme will cover shoulder and knee pain as well



## **CARE PROGRAMMES**







#### **HOSPITAL-AT-HOME**

- Care for any acute medical condition deemed appropriate by your treating doctor in collaboration with the hospital-at-home care team i.e., pneumonia, Covid-19, cellulitis, acute heart failure
- An alternative to general ward admission, allowing you to receive quality, safe healthcare in the comfort of your home
- A possible alternative to a step-down facility (depending on your condition and treatment needs), allowing for multidisciplinary services from the doctors, nurses and allied health professionals, such as physiotherapists
- All the essential elements of hospital-level care: remote patient monitoring (including 24/7 vitals sign monitoring from our clinical command centre), daily virtual visits and clinical support from our team of doctors and nurses, provision of medical equipment such as oxygen when needed, intravenous therapy, and emergency ambulance services, when needed
- The in-person clinical visits also provide support for blood tests and medication administration as prescribed
- A transitional care programme to minimise unplanned hospital re-admission
- Hospital-at-home is subject to pre-authorisation



#### **FEMALE HEALTH**

- Accessible to all female members aged 18 and above
- Guidance, support, and education led by women's healthcare experts
- Early detection of diseases and seamless access to specialised care
- $\bullet \ Proactive \ support \ in \ accessing \ essential \ health care \ services$
- $\bullet \ Promotion \ of \ preventative \ healthcare \ strategies \ tailored \ to \ women's \ needs$
- Online health assessments tailored to female health concerns
- Empowerment of women to actively manage their health



- Provides you with appropriate treatment and tools to live your best life
- Offers HIV-related consultations to visit your doctor to monitor your clinical status
- Offers access to telephonic support from doctors
- Covers medicine to treat HIV (including drugs to prevent mother-to-child transmission and infection after sexual assault or needle-stick injury)
- Covers regular blood tests to monitor disease progression, response to therapy and to detect possible side-effects of treatment
- Offers 1 annual pap smear for members who had a positive cytology test
- Gives ongoing patient support via a team of trained and experienced counsellors
- Treatment and prevention of opportunistic infections such as pneumonia, TB and flu
- Helps in finding a registered counsellor for face-to-face emotional support





## **CARE PROGRAMMES**





#### HIP AND KNEE REPLACEMENT

- Based on the latest international standardised clinical care pathways
- Doctors evaluate and treat your condition before surgery to give you the best outcome
- Uses a multi-disciplinary team, dedicated to assist with successful recovery
- Treatment is covered in full at a Designated Service Provider for joint replacement surgery



#### VAGEMENT



- A 12-week, biokineticist-led intervention plan for members with a body mass index higher than 30 or a high waist circumference
- Aims to assist members to lose excess weight and lead healthier, more rewarding lives
- Offers 9 exercise sessions and 3 re-assessment sessions managed by a biokineticist from the Biokinetics Association of South Africa
- Covers a referral to a dietician for a consultation and a follow-up
- Includes a referral to a psychologist for a consultation (where needed)
- Provides ongoing assistance to ensure sustained weight management



## HEARING LOSS MANAGEMENT

- · Available to members who are experiencing hearing loss
- Offers members quality treatment and hearing devices
- Uses the latest in audiological technology and the highest standard of clinical expertise
- Tests and consultations are fully covered by using an audiologist on the hearConnect Audiology Network
- No co-payments for prescribed hearing aids should you use an in-network service provider
- Hearing aid benefit will renew every 3 years



#### **IN-HOSPITAL BENEFITS**

This benefit offers cover for major medical events that result in a beneficiary being admitted to hospital. Members have access to cover at a private hospital. Pre-authorisation is required. A co-payment may apply to specific admissions and/or procedures. Managed Care protocols apply.

Please note: On the Standard Select option you can avoid a 30% co-payment by using a hospital on the applicable network.

	STANDARD		
SPECIALIST CONSULTATIONS/TREATMENT	Unlimited, network specialists covered in full at the Bonitas Rate	Unlimited, non-network specialists paid at 100% of the Bonitas Rate	
GP CONSULTATIONS/TREATMENT	Unlimited, covered at 100% of the Bonit	as Rate	
BLOOD TESTS AND OTHER LABORATORY TESTS	Unlimited, covered at 100% of the Bonit	as Rate	
X-RAYS AND ULTRASOUNDS	Unlimited, covered at 100% of the Bonit	as Rate	
MRIs AND CT SCANS	R34 020 per family, in and out-of-hospital	Pre-authorisation required	
(SPECIALISED RADIOLOGY)	R1 860 co-payment per scan event excep	ot for PMB	
ALLIED MEDICAL PROFESSIONALS (SUCH AS DIETICIAN, SPEECH AND OCCUPATIONAL THERAPIST)	Subject to the auxiliary services benefit sublimit, unless PMB	Subject to referral by the treating practitioner	
PHYSIOTHERAPY, PODIATRY AND BIOKINETICS	Subject to the auxiliary services benefit sublimit, unless PMB	Subject to referral by the treating practitioner	
	R57 630 per family	Managed Care protocols apply	
INTERNAL AND EXTERNAL PROSTHESES	Sublimit of R7 130 per breast prosthesis (limited to 2 per year)		
SPINAL SURGERY (ALSO SEE CARE PROGRAMMES PAGE 11)	Subject to an assessment and/or conservative treatment by the DSP		
HIP AND KNEE REPLACEMENTS (ALSO SEE CARE PROGRAMMES PAGE 13)	Avoid a R38 560 co-payment by using the DSP		
INTERNAL NERVE STIMULATORS	R224 400 per family		
COCHLEAR IMPLANTS	PMB only		
CATARACT SURGERY	Avoid a R7 420 co-payment by using the DSP		
MENTAL HEALTH HOSPITALISATION (ALSO SEE CARE PROGRAMMES PAGE 11)	R51 900 per family	No cover for physiotherapy for mental health admissions	

STANDARD SELECT				
Unlimited, network specialists covered in full at the Bonitas Rate	Unlimited, non-network specialists paid at 100% of the Bonitas Rate			
Unlimited, covered at 100% of the Bonita	as Rate			
Unlimited, covered at 100% of the Bonita	as Rate			
Unlimited, covered at 100% of the Bonita	as Rate			
R34 020 per family, in and out-of-hospital	Pre-authorisation required			
R1 860 co-payment per scan event excep	ot for PMB			
Subject to the auxiliary services benefit sublimit, unless PMB	Subject to referral by the treating practitioner			
Subject to the auxiliary services benefit sublimit, unless PMB	Subject to referral by the treating practitioner			
R57 630 per family	Managed Care protocols apply			
Sublimit of R7 130 per breast prosthesis	(limited to 2 per year)			
Subject to an assessment and/or conserv	vative treatment by the DSP			
Avoid a R38 560 co-payment by using the	e DSP			
R224 400 per family	R224 400 per family			
PMB only				
Avoid a R7 420 co-payment by using the	DSP			
R51 900 per family  No cover for physiotherapy for mental health admissions				
Avoid a 30% co-payment by using a hospital on the applicable network				

#### **TAKE-HOME MEDICINE** PHYSICAL REHABILITATION **ALTERNATIVES TO HOSPITAL** (HOSPICE, STEP-DOWN FACILITIES) PALLIATIVE CARE (CANCER ONLY) **CANCER TREATMENT** (SUBJECT TO REGISTRATION ON THE ONCOLOGY MANAGEMENT PROGRAMME - SEE PAGE 11) PET SCANS (SUBJECT TO REGISTRATION ON THE ONCOLOGY MANAGEMENT PROGRAMME) **CANCER MEDICINE ORGAN TRANSPLANTS** KIDNEY DIALYSIS

Limited to a 7-day supply up to R605 per hospital stay	
R67 270 per family	
R21 570 per family	Managed Care protocols apply
Unlimited, subject to using the DSP	Including hospice/private nursing, home oxygen, pain management, psychologist and social worker support
Unlimited for PMBs	Avoid a 30% co-payment by using a DSP
R280 100 per family for non-PMBs. Paid at 80% at a DSP and no cover at a non-DSP, once limit is reached.	
Sublimit of R63 110 per beneficiary for Brachytherapy	Sublimit of R164 100 can be used for specialised drugs (including biological drugs)
1 scan per family per year	Avoid a 25% co-payment by using a provider on the network
Subject to Medicine Price List and preferred product list	Avoid a 20% co-payment by using a DSP
Unlimited	Sublimit of R42 710 per beneficiary for corneal grafts
Unlimited	Avoid a 20% co-payment by using a DSP
Unlimited, if you register on the HIV/AIDS programme	Chronic medicine must be obtained from the DSP
Avoid a R5 440 co-payment by using a network day hospital	

**STANDARD** 

#### STANDARD SELECT

Limited to a 7-day supply up to R605 per hospital stay	
R67 270 per family	
R21 570 per family	Managed Care protocols apply
Unlimited, subject to using the DSP	Including hospice/private nursing, home oxygen, pain management, psychologist and social worker support
Unlimited for PMBs	Avoid a 30% co-payment by using a DSP
R280 100 per family for non-PMBs. Paid at 80% at a DSP and no cover at a non-DSP, once limit is reached.	
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Subject to Medicine Price List and preferred product list	Avoid a 20% co-payment by using a DSP
Unlimited	Sublimit of R42 710 per beneficiary for corneal grafts
Unlimited	Avoid a 20% co-payment by using a DSP
Unlimited, if you register on the HIV/AIDS programme	Chronic medicine must be obtained from the DSP

Avoid a R7 100 co-payment by using a network day hospital

#### **ADDITIONAL BENEFITS**

INTERNATIONAL TRAVEL BENEFIT

(ALSO SEE CARE PROGRAMMES PAGE 12)

(APPLIES TO SELECTED PROCEDURES)

**DAY SURGERY PROCEDURES** 

**AFRICA BENEFIT** 

HIV/AIDS

Up to R1.2 million cover per family for medical emergencies when you travel outside South Africa	You must register for this benefit prior to departure
In and out-of-hospital treatment covered at 100% of the Bonitas Rate	Subject to authorisation



We know that medical aid can be confusing at times, but we've made it easy for you to quickly access essential medical aid information. And there is no need to log in, just info at the click of a button, like:

- · How to get your claims paid quickly
- · Effortlessly getting hospital authorisations
- · Registering your chronic medicine
- Accessing our Maternity Programme
- · Getting more benefits with the Benefit Booster
- · Going for a free wellness screening
- · And much more...

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