





## **PRIMARY**





#### **WHAT YOU PAY**

| MAIN<br>MEMBER     | R3 588 |
|--------------------|--------|
| ADULT<br>DEPENDANT | R2 807 |
| CHILD<br>DEPENDANT | R1 141 |

PRIMARY USES A LIST OF SPECIFIC PRIVATE HOSPITALS AND LINKED FORMULARY OF CHRONIC MEDICATION.

YOU ONLY PAY FOR A MAXIMUM OF THREE CHILDREN. DEPENDANTS UP TO AGE 24 YEARS PAY CHILD RATES.

#### **OUT-OF-HOSPITAL BENEFITS**

Please note: When you complete an online mental health assessment and a wellness screening, you unlock the Benefit Booster which can be used to pay for out-of-hospital expenses first. See page 7 for more information.

| OVERALL DAY-TO-DAY LIMIT           | DAY-TO-DAY BENEFITS  |  |
|------------------------------------|--|--|
|                                    | The day-to-day benefits provide cover for consultations with your GP and specialist, acute medicine, X-rays, blood tests and other out-of-hospital medical expenses up to the overall day-to-day limit, subject to the relevant sublimit per category. |  |
| MAIN MEMBER ONLY                   | R5 540   |  |
| MAIN MEMBER + 1 DEPENDANT          | R8 860   |  |
| MAIN MEMBER + 2 DEPENDANTS         | R11 080  |  |
| MAIN MEMBER + 3 OR MORE DEPENDANTS | R12 190  |  |

| DAY-TO-DAY SUBLIMITS  | GP & SPECIALIST CONSULTATIONS   | ACUTE AND<br>OVER-THE-COUNTER<br>MEDICINE   | X-RAYS & BLOOD TESTS   | AUXILIARY SERVICES  |
|---|---|---|--|---|
| The sublimits below are the maximum available for each category, subject to the overall day-to-day limit. | For specialist consultations you must get a referral from your GP (including virtual care consultations). | Avoid a 20% co-payment by using a<br>Bonitas Pharmacy Network     Avoid a 20% co-payment by using<br>medicine that is on the formulary     Over-the-counter medicine is limited<br>to R590 per beneficiary and R2 330<br>per family | This category applies to blood and other laboratory tests as well as X-rays and ultrasounds. | This category applies to physiotherapy, podiatry and biokinetics, allied medical professionals (such as dieticians, speech and occupational therapists) and alternative healthcare (20% co-payment applies to homoeopathic medicine). |
| MAIN MEMBER ONLY  | R2 330  | R1 750  | R2 330   | R2 330  |
| MAIN MEMBER + 1 DEPENDANT   | R4 080  | R2 910  | R2 910   | R2 910  |
| MAIN MEMBER + 2 OR MORE DEPENDANTS  | R5 240  | R3 500  | R3 500   | R3 500  |
| GENERAL MEDICAL APPLIANCES  | Subject to the available overall day-to-day limit   |   | Subject to frequency limits as per Managed Care protocols                                    |   |
| (SUCH AS WHEELCHAIRS AND CRUTCHES)  | R8 560 per family for Stoma Care and CPAP machines. Note: CPAP machines subject to Managed Care protocols |   |  |   |
| NON-SURGICAL PROCEDURES   | Subject to the available overall day-to-day limit   |   | Subject to the available overall day-to-day limit  |   |

All benefits and limits are per calendar year, unless otherwise stated. Managed Care protocols apply. All benefits are subject to approval by the Council for Medical Schemes. PMB = Prescribed Minimum Benefits DSP = Designated Service Provider

These benefits are in addition to your overall day-to-day limit.

| ADDITIONAL GP CONSULTATION<br>(WHEN THE GP & SPECIALIST CONSULTATIONS<br>DAY-TO-DAY SUBLIMIT IS REACHED) | 1 network GP consultation per family  |         |   |  |
|--|---|---------|---|--|
| ADDITIONAL SPECIALIST CONSULTATION   | 1 network specialist consultation per family  |         | You must get a referral from your network GP  |  |
| EMERGENCY ROOM BENEFIT   | 2 emergency consultations per family at a casualty ward or emergency room facility of a hospital                |         | 2 emergency consultations at a casualty ward or emergency room facility of a hospital for children under the age of 6 |  |
| (FOR EMERGENCIES ONLY)   | If it is not classified as an emergency, it will be paid from the available GP & specialist day-to-day benefit  |         |   |  |
| MRIs AND CT SCANS  | R15 960 per family, in and out-of-hospital  |         | Pre-authorisation required  |  |
| (SPECIALISED RADIOLOGY)  | R2 240 co-payment per scan event except for PMB   |         |   |  |
| MENTAL HEALTH CONSULTATIONS<br>(ALSO SEE CARE PROGRAMMES PAGE 10)  | In and out-of-hospital consultations (included in the mental health hospitalisation benefit)                    |         | Limited to R9 780 per family  |  |
| IN-ROOM PROCEDURES   | Cover for a defined list of approved procedures performed in the specialist's rooms  Pre-authorisation required |         |   |  |
| OPTOMETRY  | Once every 2 years (based on the date of your previous claim)   |         | Each beneficiary can choose glasses OR contact lenses   |  |
| EYE TESTS  | 1 consultation per beneficiary, at a network provider OR  |         | R420 per beneficiary for an eye examination, at a non-network provider  |  |
| SINGLE VISION LENSES (CLEAR) OR  | 100% towards the cost of lenses at network rates  |         | R220 per lens, per beneficiary, out of network  |  |
| BIFOCAL LENSES (CLEAR) OR  | 100% towards the cost of lenses at network rates  |         | R480 per lens, per beneficiary, out of network  |  |
| MULTIFOCAL LENSES  | 100% towards the cost of base lenses at a network provider, or limited to                                       | a maxir | mum of R900 per designer lens, per beneficiary, in and out of network   |  |
| FRAMES (AND/OR LENS ENHANCEMENTS)  | R660 per beneficiary at a network provider  | OR      | R500 per beneficiary at a non-network provider  |  |
| CONTACT LENSES   | R1 530 per beneficiary  |         |   |  |
| BASIC DENTISTRY  | Covered at 75% of the Bonitas Dental Tariff   |         | Subject to the Bonitas Dental Management Programme and a DSP  |  |
| CONSULTATIONS  | 2 annual check-ups per beneficiary (once every 6 months)  |         |   |  |
| X-RAYS: INTRA-ORAL   | Managed Care protocols apply  |         |   |  |
| X-RAYS: EXTRA-ORAL   | 1 per beneficiary, every 3 years  |         |   |  |
| PREVENTATIVE CARE  | 2 annual scale and polish treatments per beneficiary (once every 6 months)                                      |         | Fissure sealants are only covered for children under 16 years   |  |
|  | Fluoride treatments are only covered for children from age 5 and younger than 16 years                          |         |   |  |
| FILLINGS   | Benefit for fillings is granted once per tooth, every 2 years Benefit for re-                                   |         | Benefit for re-treatment of a tooth is subject to Managed Care protocols  |  |
| FILLINGS   | A treatment plan and X-rays may be required for multiple fillings   |         |   |  |
| ROOT CANAL THERAPY AND EXTRACTIONS   | Managed Care protocols apply  |         | Benefit for root canal includes all teeth except primary teeth and permanent molars                                   |  |

All benefits and limits are per calendar year, unless otherwise stated. Managed Care protocols apply. All benefits are subject to approval by the Council for Medical Schemes. PMB = Prescribed Minimum Benefits DSP = Designated Service Provider

These benefits are in addition to your overall day-to-day limit.

| MAXILLO-FACIAL SURGERY AND ORAL PATHOLOGY                      |   |                              |  |  |
|--|---|------------------------------|--|--|
| SURGERY IN THE DENTAL CHAIR                                    | Covered at 75% of the Bonitas Dental Tariff   | Managed Care protocols apply |  |  |
| HOSPITALISATION  | PMB only  Avoid a 30% co-payment by using a hospital on the applicable ne   |                              |  |  |
| (GENERAL ANAESTHETIC)  | Pre-authorisation required  |                              |  |  |
| INHALATION SEDATION IN DENTAL ROOMS (LAUGHING GAS)             | Covered at 75% of the Bonitas Dental Tariff   | Managed Care protocols apply |  |  |
|  | Limited to extensive dental treatment   | Managed Care protocols apply |  |  |
| MODERATE/DEEP SEDATION IN DENTAL ROOMS (IV CONSCIOUS SEDATION) | Covered at 75% of the Bonitas Dental Tariff   | Pre-authorisation required   |  |  |
| PERIODONTICS   | Covered at 75% of the Bonitas Dental Tariff   | Pre-authorisation required   |  |  |
| PERIODONIICS   | Benefit is limited to conservative, non-surgical therapy only and will only be applied to members who are registered on the Periodontal Programme | Managed Care protocols apply |  |  |

#### **CHRONIC BENEFITS**

Primary covers you for the 28 chronic conditions listed below on the applicable formulary. You must use the Marara Pharmacy, our Designated Service Provider, to get your medicine. If you choose not to use the Marara Pharmacy or if you choose to use medicine that is not on the formulary, you will have to pay a 30% co-payment. Pre-authorisation is required.

#### PRESCRIBED MINIMUM BENEFITS COVERED

|    | SCHIBED MINATIMON BENEFITS            |
|----|---------------------------------------|
| 1. | Addison's Disease                     |
| 2. | Asthma                                |
| 3. | Bipolar Mood Disorder                 |
| 4. | Bronchiectasis                        |
| 5. | Cardiac Failure                       |
| 6. | Cardiomyopathy                        |
| 7. | Chronic Obstructive Pulmonary Disease |
| 8. | Chronic Renal Disease                 |
| 9. | Coronary Artery Disease               |

| 10. | Crohn's Disease    |
|-----|--------------------|
| 11. | Diabetes Insipidus |
| 12. | Diabetes Type 1    |
| 13. | Diabetes Type 2    |
| 14. | Dysrhythmias       |
| 15. | Epilepsy           |
| 16. | Glaucoma           |
| 17. | Haemophilia        |
| 18. | HIV/AIDS           |

| 19. | Hyperlipidaemia              |
|-----|------------------------------|
| 20. | Hypertension                 |
| 21. | Hypothyroidism               |
| 22. | Multiple Sclerosis           |
| 23. | Parkinson's Disease          |
| 24. | Rheumatoid Arthritis         |
| 25. | Schizophrenia                |
| 26. | Systemic Lupus Erythematosus |
| 27. | Ulcerative Colitis           |

#### **ADDITIONAL CONDITION COVERED**

28. Depression (medication up to R165 per beneficiary, per month)

#### **ADDITIONAL BENEFITS**

| INTERNATIONAL TRAVEL BENEFIT | Up to R1.2 million cover per family for medical emergencies when you travel outside South Africa | You must register for this benefit prior to departure |  |
|------------------------------|--|---|--|
| AFRICA BENEFIT               | In and out-of-hospital treatment covered at 100% of the Bonitas Rate                             | Subject to authorisation                              |  |

All benefits and limits are per calendar year, unless otherwise stated. Managed Care protocols apply, All benefits are subject to approval by the Council for Medical Schemes. PMB = Prescribed Minimum Benefits DSP = Designated Service Provider

# BENEFIT

**GET UP TO** 

#### WHAT IS THE BENEFIT BOOSTER?

It's an extra out-of-hospital benefit amount in addition to your day-to-day or savings amount, that you get after completing an online mental health assessment and a wellness screening. Once activated, out-of-hospital claims like GP visits, over-the-counter medicine, X-rays and blood tests will then first pay from the available Benefit Booster amount – helping your day-to-day benefit/savings last longer.

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#### Annual amount available per family







**CLAIMS** 



#### **HOW TO ACTIVATE IT**

Complete an online mental health assessment and a wellness screening (at a Bonitas wellness day or participating pharmacy).

WE ADVISE YOU TO MAKE USE OF NETWORK PROVIDERS TO AVOID NON-NETWORK CO-PAYMENTS

Ts & Cs apply. Child dependants under the age of 21 years can access the Benefit Booster once an adult beneficiary has completed the online mental health assessment and a wellness screening at a Bonitas wellness day or participating pharmacy. All claims are paid at the Bonitas Rate.

### **MOTHER & CHILD CARE**





#### **MATERNITY CARE**

- 6 antenatal consultations with a gynaecologist, GP or midwife
- 2 2D ultrasound scans
- 1 amniocentesis



#### R1 100 for antenatal classes

- 4 consultations with a midwife after delivery (1 of these can be used for a consultation with an accredited lactation specialist)
- R200 per month for antenatal vitamins during pregnancy (Paid from available acute medicine benefit or Benefit Booster, subject to formulary)



#### **CHILDCARE**

- Hearing screening for newborns up to 8 weeks, in or out-of-hospital
- Congenital hypothyroidism screening for infants under 1 month old
- Babyline 24/7 helpline for medical advice for children under 3 years
- 1 Paediatrician or GP consultations per child under 1 year
- 1 Paediatrician or GP consultation per child between ages 1 and 2
- 1 GP consultation per child between ages 2 and 12
- Immunisation (including reminders) according to Expanded
   Programme on Immunisation in South Africa up to the age of 12
- Milestone reminders for children under 3 years
- Online screenings for infant and toddler health
- 2 vision screening tests by an ophthalmologist for premature newborns up to 6 weeks, in or out-of-hospital



#### **MATERNITY PROGRAMME**

#### REGISTER FOR THE MATERNITY PROGRAMME AND GET:

- Access to 24/7 maternity advice line
- Dedicated maternity nurse/midwife to support and advise you throughout your pregnancy
- Access to articles regarding common pregnancy concerns
- Pregnancy education emails and SMSs sent to you weekly
- Online antenatal classes to prepare you for the birth and what to expect when you get home
- Baby bag including baby care essentials
- Early identification of high-risk pregnancies
- Weekly engagement for high-risk pregnancies
- Post-childbirth follow-up calls
- Online assessments for pregnancy and mental health









## **BE BETTER BENEFIT**





#### **PREVENTATIVE CARE**

- 1 HIV test and counselling per beneficiary
- 1 flu vaccine per beneficiary
- 1 mammogram every 2 years, for women over 40
- 1 pap smear every 3 years, or 1 HPV PCR test every 5 years, for women between ages 21 and 65
- 1 prostate screening antigen test for men between ages 55 and 69
- 1 pneumococcal vaccine every 5 years, for members aged 65 and over
- 1 stool test for colon cancer, for members between ages 45 and 75
- Dental fissure sealants to prevent tooth decay on permanent teeth for children under 16
- 2 doses of the human papillomavirus (HPV) vaccine for female beneficiaries between ages 9 and 14 (limited to 1 course per lifetime)
- 3 doses of the human papillomavirus (HPV) vaccine for female beneficiaries between ages 15 and 26 (limited to 1 course per lifetime)
- Free online hearing screening for beneficiaries aged 18 and over on the Bonitas website



#### **WELLNESS BENEFIT**

 1 wellness screening per beneficiary, aged 21 and over, at a participating pharmacy or a Bonitas wellness day

#### Wellness screening includes the following tests:

- Blood pressure
- Cholesterol
- Glucose
- Body Mass Index

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- Waist-to-hip ratio

Remember to complete your online mental health assessment too, to unlock your Benefit Booster



#### **CONTRACEPTIVES**

- R1 970 per family (for women aged up to 50)
- You must use a Bonitas Network Pharmacy or Marara Pharmacy, our Designated Service Provider, for pharmacy-dispensed contraceptives
- If you choose not to use a network pharmacy or the Designated Service Provider, a 40% co-payment applies



## **CARE PROGRAMMES**



- Available to members who suffer from depression, anxiety, post-traumatic stress disorder and alcohol abuse, limited to R14 400 per beneficiary
- Access to a Care Manager who will work with you, your treating doctor and where appropriate, with other healthcare professionals to assist in improving your condition
- Your Care Manager will help you understand the importance of preventative care and the use of wellness benefits as well as resolve queries related to any other health condition
- Provides educational material on mental health which empowers you to manage your condition
- A digital platform designed to give members easy access to mental health information, community support and expert help
- Primary care support through a GP and assistance to facilitate enrolment on the programme



- $\bullet$  Puts you first, offering emotional and medical support
- Liaises with your doctor to ensure your treatment plan is clinically appropriate to meet your needs
- $\bullet$  Access to a social worker for you and your loved ones
- Uses the Bonitas Oncology Medicine Network (20% co-payment applies for use of a non-network provider)
- Matches the treatment plan to your benefits to ensure you have the cover you need
- Uses the Bonitas Oncology Network of specialists





- Empowers you to make the right decisions to stay healthy
- Provides cover for the tests required for the management of diabetes as well as other chronic conditions
- Offers access to diabetes doctors, dieticians and podiatrists
- Gives access to a dedicated Health Coach to answer any questions you may have
- Offers a personalised care plan for your specific needs
- Provides education to help you understand your condition better
- Includes two consultations with a Diabetes Nurse Educator to provide specialised diabetes care



- Assessment of back and neck pain to determine the level of care required before surgery to give you the best outcome
- Offers a personalised treatment plan for up to 6 weeks
- Includes treatment from doctors, back and neck physiotherapists and/or biokineticists
- Gives access to a home care plan to maintain long-term results and helps manage severe back and neck pain
- Highly effective and low-risk, with an excellent success rate
- We cover the cost of the programme, excluding X-rays
- Uses the DBC network

Programme will cover shoulder and knee pain as well



## CARE PROGRAMMES







#### **HOSPITAL-AT-HOME**

- Care for any acute medical condition deemed appropriate by your treating doctor in collaboration with the hospital-at-home care team i.e., pneumonia, Covid-19, cellulitis, acute heart failure
- An alternative to general ward admission, allowing you to receive quality, safe healthcare in the comfort of your home
- A possible alternative to a step-down facility (depending on your condition and treatment needs), allowing for multidisciplinary services from the doctors, nurses and allied health professionals, such as physiotherapists
- All the essential elements of hospital-level care: remote patient monitoring (including 24/7 vitals sign monitoring from our clinical command centre), daily virtual visits and clinical support from our team of doctors and nurses, provision of medical equipment such as oxygen when needed, intravenous therapy, and emergency ambulance services, when needed
- The in-person clinical visits also provide support for blood tests and medication administration as prescribed
- A transitional care programme to minimise unplanned hospital re-admission
- Hospital-at-home is subject to pre-authorisation



#### **FEMALE HEALTH**

- Accessible to all female members aged 18 and above
- Guidance, support, and education led by women's healthcare experts
- Early detection of diseases and seamless access to specialised care
- $\bullet \ Proactive \ support \ in \ accessing \ essential \ health care \ services$
- $\bullet \ Promotion \ of \ preventative \ health care \ strategies \ tailored \ to \ women's \ needs$
- Online health assessments tailored to female health concerns
- Empowerment of women to actively manage their health



- Provides you with appropriate treatment and tools to live your best life
- Offers HIV-related consultations to visit your doctor to monitor your clinical status
- Offers access to telephonic support from doctors
- Covers medicine to treat HIV (including drugs to prevent mother-to-child transmission and infection after sexual assault or needle-stick injury)
- Covers regular blood tests to monitor disease progression, response to therapy and to detect possible side-effects of treatment
- Offers 1 annual pap smear for members who had a positive cytology test
- Gives ongoing patient support via a team of trained and experienced counsellors
- Treatment and prevention of opportunistic infections such as pneumonia, TB and flu
- Helps in finding a registered counsellor for face-to-face emotional support



#### **IN-HOSPITAL BENEFITS**

This benefit offers cover for major medical events that result in a beneficiary being admitted to hospital. Members have access to cover at a private hospital. Pre-authorisation is required. A co-payment may apply to specific admissions and/or procedures. Managed Care protocols apply.

Please note: On this option you can avoid a 30% co-payment by using a hospital on the applicable network.

| SPECIALIST CONSULTATIONS/TREATMENT  | Unlimited, network specialists covered in full at the Bonitas Rate   | Unlimited, non-network specialists paid at 100% of the Bonitas Rate                                     |  |
|---|--|---|--|
| GP CONSULTATIONS/TREATMENT  | Unlimited, covered at 100% of the Bonitas Rate                       |   |  |
| BLOOD TESTS AND OTHER LABORATORY<br>TESTS   | Unlimited, covered at 100% of the Bonitas Rate                       |   |  |
| X-RAYS AND ULTRASOUNDS  | Unlimited, covered at 100% of the Bonitas Rate                       |   |  |
| MRIs AND CT SCANS   | R15 960 per family, in and out-of-hospital                           | Pre-authorisation required  |  |
| (SPECIALISED RADIOLOGY)   | R2 240 co-payment per scan event except for PMB                      |   |  |
| CATARACT SURGERY  | Avoid a R8 400 co-payment by using the DSP                           |   |  |
| ALLIED MEDICAL PROFESSIONALS<br>(SUCH AS DIETICIAN, SPEECH AND<br>OCCUPATIONAL THERAPIST) | Limited to and included in the day-to-day benefit                    | Subject to referral by treating practitioner  |  |
| PHYSIOTHERAPY, PODIATRY AND BIOKINETICS   | Limited to and included in the day-to-day benefit                    | Subject to referral by treating practitioner  |  |
| INTERNAL AND EXTERNAL PROSTHESES  | PMB only Managed Care protocols apply                                |   |  |
| MENTAL HEALTH HOSPITALISATION   | R38 780 per family   | No cover for physiotherapy for mental health admissions   |  |
| (ALSO SEE CARE PROGRAMMES PAGE 10)  | Avoid a 30% co-payment by using a hospital on the applicable network |   |  |
| TAKE-HOME MEDICINE  | Limited to a 7-day supply up to R470 per hospital stay               |   |  |
| PHYSICAL REHABILITATION   | R63 340 per family   |   |  |
| ALTERNATIVES TO HOSPITAL<br>(HOSPICE, STEP-DOWN FACILITIES)                               | R20 310 per family Managed Care protocols apply                      |   |  |
| PALLIATIVE CARE<br>(CANCER ONLY)  | Unlimited, subject to using the DSP                                  | Including hospice/private nursing, home oxygen, pain management, psychologist and social worker support |  |

| CANCER TREATMENT (SUBJECT TO REGISTRATION ON THE                         | Unlimited for PMBs  | R224 100 per family for non-PMBs. Paid at 80% at a DSP and no cover at a non-DSP, once limit is reached. |  |
|--|---|--|--|
| ONCOLOGY MANAGEMENT PROGRAMME – SEE PAGE 10)                             | Avoid a 30% co-payment by using a DSP                     | Sublimit of R63 110 per beneficiary for Brachytherapy  |  |
| PET SCANS (SUBJECT TO REGISTRATION ON THE ONCOLOGY MANAGEMENT PROGRAMME) | PMB only  | Avoid a 25% co-payment by using a provider on the network  |  |
| CANCER MEDICINE  | Subject to Medicine Price List and preferred product list | ne Price List and preferred product list  Avoid a 20% co-payment by using a DSP                          |  |
| ORGAN TRANSPLANTS  | PMB only  |  |  |
| KIDNEY DIALYSIS  | Unlimited   | Avoid a 20% co-payment by using a DSP  |  |
| HIV/AIDS<br>(ALSO SEE CARE PROGRAMMES PAGE 11)                           | Unlimited, if you register on the HIV/AIDS programme      | Chronic medicine must be obtained from the DSP   |  |
| DAY SURGERY PROCEDURES (APPLIES TO SELECTED PROCEDURES)                  | Avoid a R6 500 co-payment by using a network day hospital |  |  |

|   | R2 020 co-payment  | R5 130 co-payment   | R9 500 co-payment  |
|---|--|---|--|
| PROCEDURE CO-PAYMENTS (PER EVENT, SUBJECT TO PRE-AUTHORISATION) | <ol> <li>Colonoscopy</li> <li>Conservative Back Treatment</li> <li>Cystoscopy</li> <li>Facet Joint Injections</li> <li>Flexible Sigmoidoscopy</li> <li>Functional Nasal Surgery</li> <li>Gastroscopy</li> <li>Hysteroscopy (not Endometrial Ablation)</li> <li>Myringotomy</li> <li>Tonsillectomy and Adenoidectomy</li> <li>Umbilical Hernia Repair</li> <li>Varicose Vein Surgery</li> </ol> | Arthroscopy     Diagnostic Laparoscopy     Laparoscopic Hysterectomy     Percutaneous Radiofrequency Ablations     (Percutaneous Rhizotomies) | Laparoscopic Pyeloplasty     Laparoscopic Radical Prostatectomy     Nissen Fundoplication (Reflux Surgery) |



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- · How to get your claims paid quickly
- · Effortlessly getting hospital authorisations
- · Registering your chronic medicine
- Accessing our Maternity Programme
- · Getting more benefits with the Benefit Booster
- · Going for a free wellness screening
- · And much more...

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