

# HOSPITAL STANDARD



### **WHAT YOU PAY**

	MAIN MEMBER	R3 561
	ADULT DEPENDANT	R2 999
(F)	CHILD DEPENDANT	R1 353

HOSPITAL STANDARD USES A LIST OF SPECIFIC PRIVATE HOSPITALS AND LINKED FORMULARY OF CHRONIC MEDICATION.

YOU ONLY PAY FOR A MAXIMUM OF THREE CHILDREN. DEPENDANTS UP TO AGE 24 YEARS PAY CHILD RATES.

### **IN-HOSPITAL BENEFITS**

This benefit offers cover for major medical events that result in a beneficiary being admitted to hospital. Members have access to cover at a private hospital on the applicable network. Pre-authorisation is required. A co-payment may apply to specific admissions and/or procedures. Managed Care protocols apply.

Please note: On this option you can avoid a 30% co-payment by using a hospital on the applicable network.

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SPECIALIST CONSULTATIONS/TREATMENT	Unlimited, network specialists covered in full at the Bonitas Rate	Unlimited, non-network specialists paid at 100% of the Bonitas Rate	
GP CONSULTATIONS/TREATMENT	Unlimited, covered at 100% of the Bonitas Rate		
BLOOD TESTS AND OTHER LABORATORY TESTS	Unlimited, covered at 100% of the Bonitas Rate		
X-RAYS AND ULTRASOUNDS	Unlimited, covered at 100% of the Bonitas Rate		
MRIS AND CT SCANS	R32 040 per family	Pre-authorisation required	
(SPECIALISED RADIOLOGY)	R2 800 co-payment per scan event except for PMB		
CATARACT SURGERY	Avoid a R9 800 co-payment by using the DSP		
ALLIED MEDICAL PROFESSIONALS (SUCH AS DIETICIAN, SPEECH AND OCCUPATIONAL THERAPIST)	PMB only	Subject to referral by treating practitioner	
PHYSIOTHERAPY, PODIATRY AND BIOKINETICS	PMB only	Subject to referral by treating practitioner	
INTERNAL PROSTHESES	R54 270 per family (no cover for joint replacements or back and neck surgery except for PMB)	Managed Care protocols apply	
EXTERNAL PROSTHESES	PMB only	Managed Care protocols apply	
HOSPITALISATION FOR DENTISTRY	A co-payment of R3 640 per admission applies for children under the age of 5 and R5 200 for any other admission, including removal of impacted teeth or any other medical condition OR A R2 600 co-payment if the dental treatment is done in a day hospital	Managed Care and admission protocols apply	
(GENERAL ANAESTHETIC)	General anaesthetic is only available to children under the age of 5 for extensive dental treatment once per lifetime	Pre-authorisation required	
	Avoid a 30% co-payment by using a hospital on the applicable network	General anaesthetic benefit is available for the removal of impacted teeth	
MODERATE/DEEP SEDATION IN THE ROOMS	Managed Care protocols apply	Pre-authorisation required	
(IV CONSCIOUS SEDATION)	Only applicable in lieu of general anaesthetic for the in-hospital dental benefits		
MENTAL HEALTH HOSPITALISATION	R19 060 per family	No cover for physiotherapy for mental health admissions	
(ALSO SEE CARE PROGRAMMES PAGE 8)	Avoid a 30% co-payment by using a hospital on the applicable network		
TAKE-HOME MEDICINE	Limited to a 7-day supply up to R575 per hospital stay		

PHYSICAL REHABILITATION
ALTERNATIVES TO HOSPITAL (HOSPICE, STEP-DOWN FACILITIES)
PALLIATIVE CARE (CANCER ONLY)
CANCER TREATMENT (SUBJECT TO REGISTRATION ON THE ONCOLOGY MANAGEMENT PROGRAMME – SEE PAGE 8)
PET SCANS (SUBJECT TO REGISTRATION ON THE ONCOLOGY MANAGEMENT PROGRAMME)
CANCER MEDICINE
ORGAN TRANSPLANTS
KIDNEY DIALYSIS
HIV/AIDS (ALSO SEE CARE PROGRAMMES PAGE 9)
DAY SURGERY PROCEDURES (APPLIES TO SELECTED PROCEDURES)

R63 340 per family		
R20 310 per family	Managed Care protocols apply	
Unlimited, subject to using the DSP	Including hospice/private nursing, home oxygen, pain management, psychologist and social worker support	
Unlimited for PMBs	R168 100 per family for non-PMBs. Paid at 80% at a DSP and no cover at a non-DSP once limit is reached	
Avoid a 30% co-payment by using a DSP	Sublimit of R63 110 per beneficiary for Brachytherapy	
PMB only	Avoid a 25% co-payment by using a provider on the network	
Subject to Medicine Price List and preferred product list	Avoid a 20% co-payment by using a DSP	
Unlimited	Sublimit of R40 220 per beneficiary for corneal grafts	
Unlimited	Avoid a 20% co-payment by using a DSP	
Unlimited, if you register on the HIV/AIDS programme	Chronic medicine must be obtained from the DSP	
Avoid a R6 500 co-payment by using a network day hospital		

PROCEDURE CO-PAYMENTS (PER EVENT, SUBJECT TO PRE-AUTHORISATION)
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R2 020 co-payment	R5 130 co-payment	R9 500 co-payment
Colonoscopy     Conservative Back Treatment     Cystoscopy     Facet Joint Injections     Flexible Sigmoidoscopy     Functional Nasal Surgery     Gastroscopy     Hysteroscopy (not Endometrial Ablation)     Myringotomy     Tonsillectomy and Adenoidectomy     Umbilical Hernia Repair	Arthroscopy     Diagnostic Laparoscopy     Laparoscopic Hysterectomy     Percutaneous Radiofrequency Ablations (Percutaneous Rhizotomies)	Laparoscopic Pyeloplasty     Laparoscopic Radical Prostatectomy     Nissen Fundoplication (Reflux Surgery)

# **OUT-OF-HOSPITAL BENEFITS**

These benefits provide cover for emergency room consultations and other out-of-hospital medical expenses.

EMERGENCY ROOM BENEFIT (FOR EMERGENCIES ONLY)	
IN-ROOM PROCEDURES	
MRIS AND CT SCANS (SPECIALISED RADIOLOGY)	

2 emergency consultations per family at a casualty ward or emergency room facility of a hospital	Benefit limited to emergencies only
Cover for a defined list of approved procedures performed in the specialist's rooms	Pre-authorisation required
PMB only	

# **CHRONIC BENEFITS**

Hospital Standard covers you for the 28 chronic conditions listed below on the applicable formulary. You must use Pharmacy Direct, our Designated Service Provider, to get your medicine. If you choose not to use Pharmacy Direct or if you choose to use medicine that is not on the formulary, you will have to pay a 30% co-payment. Pre-authorisation required.

#### PRESCRIBED MINIMUM BENEFITS COVERED

1.	Addison's Disease	
2.	Asthma	
3.	Bipolar Mood Disorder	
4.	Bronchiectasis	
5.	Cardiac Failure	
6.	Cardiomyopathy	
7.	Chronic Obstructive Pulmonary Disease	
8.	Chronic Renal Disease	
9.	Coronary Artery Disease	

10.	Crohn's Disease
11.	Diabetes Insipidus
12.	Diabetes Type 1
13.	Diabetes Type 2
14.	Dysrhythmias
15.	Epilepsy
16.	Glaucoma
17.	Haemophilia
18.	HIV/AIDS

19.	Hyperlipidaemia
20.	Hypertension
21.	Hypothyroidism
22.	Multiple Sclerosis
23.	Parkinson's Disease
24.	Rheumatoid Arthritis
25.	Schizophrenia
26.	Systemic Lupus Erythematosus
27.	Ulcerative Colitis

#### **ADDITIONAL CONDITION COVERED**

28. Depression (medication up to R165 per beneficiary, per month)

### **ADDITIONAL BENEFITS**

INTERNATIONAL TRAVEL BENEFIT

Up to R1.2 million cover per family for medical emergencies when you travel outside South Africa

You must register for this benefit prior to departure

# **MOTHER & CHILD CARE**



#### **MATERNITY CARE**

- 6 antenatal consultations with a gynaecologist, GP or midwife
- 2 2D ultrasound scans
- 1 amniocentesis
- 4 consultations with a midwife after delivery (1 of these can be used for a consultation with an accredited lactation specialist)



#### **CHILDCARE**

- Hearing screening for newborns up to 8 weeks, in or out-of-hospital
- Congenital hypothyroidism screening for infants under 1 month old
- Babyline: 24/7 helpline for medical advice for children under 3 years
- 2 Paediatrician or GP consultations per child under 1 year
- 1 Paediatrician or GP consultation per child between ages 1 and 2
- 1 GP consultation per child between ages 2 and 12
- Milestone reminders for children under 3 years
- Online screenings for infant and toddler health
- 2 vision screening tests by an ophthalmologist for premature newborns up to 6 weeks, in or out-of-hospital





#### REGISTER FOR THE MATERNITY PROGRAMME AND GET:

- Access to 24/7 maternity advice line
- Dedicated maternity nurse/midwife to support and advise you throughout your pregnancy
- Access to articles regarding common pregnancy concerns
- Pregnancy education emails and SMSs sent to you weekly
- Online antenatal classes to prepare you for the birth and what to expect when you get home
- Baby bag including baby care essentials
- Early identification of high-risk pregnancies
- Weekly engagement for high-risk pregnancies
- Post-childbirth follow-up calls
- Online assessments for pregnancy and mental health



















# **BE BETTER BENEFIT**





#### **PREVENTATIVE CARE**

- 1 HIV test and counselling per beneficiary
- 1 flu vaccine per beneficiary
- 1 mammogram every 2 years, for women over 40
- 1 pap smear every 3 years, or 1 HPV PCR test every
   5 years, for women between ages 21 and 65
- 1 prostate screening antigen test for men between ages 55 and 69
- 1 pneumococcal vaccine every 5 years, for members aged 65 and over
- 1 stool test for colon cancer, for members between ages 45 and 75
- 2 doses of the human papillomavirus (HPV) vaccine for female beneficiaries between ages 9 and 14 (limited to 1 course per lifetime)
- 3 doses of the human papillomavirus (HPV) vaccine for female beneficiaries between ages 15 and 26 (limited to 1 course per lifetime)
- Free online hearing screening for beneficiaries aged 18 and over on the Bonitas website
- Dental fissure sealants: 1 per tooth, once every 3 years for beneficiaries under 16 years



#### **WELLNESS BENEFIT**

 1 wellness screening per beneficiary, aged 21 and over, at a participating pharmacy or a Bonitas wellness day

#### Wellness screening includes the following tests:

- Blood pressure
- Cholesterol

- Glucose

- Body Mass Index

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- Waist-to-hip ratio



#### **CONTRACEPTIVES**

- R1 580 per family (for women aged up to 50)
- You must use Pharmacy Direct, our Designated Service Provider for pharmacy-dispensed contraceptives
- If you choose not to use the Designated Service Provider, a 40% co-payment applies
- NEW covered at any Bonitas Network Pharmacy



# **CARE PROGRAMMES**



# **MENTAL HEALTH**

- Available to members who suffer from depression, anxiety, post-traumatic stress disorder and alcohol abuse, limited to R14 400 per beneficiary
- Access to a Care Manager who will work with you, your treating doctor and where appropriate, with other healthcare professionals to assist in improving your condition
- Your Care Manager will help you understand the importance of preventative care and the use of wellness benefits as well as resolve queries related to any other health condition
- Provides educational material on mental health which empowers you to manage your condition
- A digital platform designed to give members easy access to mental health information, community support and expert help
- Primary care support through a GP and assistance to facilitate enrolment on the programme



- $\bullet$  Puts you first, offering emotional and medical support
- Liaises with your doctor to ensure your treatment plan is clinically appropriate to meet your needs
- $\bullet$  Access to a social worker for you and your loved ones
- Uses the Bonitas Oncology Medicine Network (20% co-payment applies for use of a non-network provider)
- Matches the treatment plan to your benefits to ensure you have the cover you need
- Uses the Bonitas Oncology Network of specialists



### **DIABETES MANAGEMENT**

- Empowers you to make the right decisions to stay healthy
- Provides cover for the tests required for the management of diabetes as well as other chronic conditions
- Offers access to diabetes doctors, dieticians and podiatrists
- Gives access to a dedicated Health Coach to answer any questions you may have
- Offers a personalised care plan for your specific needs
- · Provides education to help you understand your condition better
- Includes two consultations with a Diabetes Nurse Educator to provide specialised diabetes care



- Assessment of back and neck pain to determine the level of care required before surgery to give you the best outcome
- Offers a personalised treatment plan for up to 6 weeks
- Includes treatment from doctors, back and neck physiotherapists and/or biokineticists
- Gives access to a home care plan to maintain long-term results and helps manage severe back and neck pain
- Highly effective and low-risk, with an excellent success rate
- We cover the cost of the programme, excluding X-rays
- Uses the DBC network
- Programme will cover shoulder and knee pain as well

# CARE PROGRAMMES







#### **HOSPITAL-AT-HOME**

- Care for any acute medical condition deemed appropriate by your treating doctor in collaboration with the hospital-at-home care team i.e., pneumonia, Covid-19, cellulitis, acute heart failure
- An alternative to general ward admission, allowing you to receive quality, safe healthcare in the comfort of your home
- A possible alternative to a step-down facility (depending on your condition and treatment needs), allowing for multidisciplinary services from the doctors, nurses and allied health professionals, such as physiotherapists
- All the essential elements of hospital-level care: remote patient monitoring (including 24/7 vitals sign monitoring from our clinical command centre), daily virtual visits and clinical support from our team of doctors and nurses, provision of medical equipment such as oxygen when needed, intravenous therapy, and emergency ambulance services, when needed
- The in-person clinical visits also provide support for blood tests and medication administration as prescribed
- A transitional care programme to minimise unplanned hospital re-admission
- Hospital-at-home is subject to pre-authorisation



#### **FEMALE HEALTH**

- Accessible to all female members aged 18 and above
- Guidance, support, and education led by women's healthcare experts
- Early detection of diseases and seamless access to specialised care
- Proactive support in accessing essential healthcare services
- $\bullet \ Promotion \ of \ preventative \ health care \ strategies \ tailored \ to \ women's \ needs$
- Online health assessments tailored to female health concerns
- Empowerment of women to actively manage their health



- Provides you with appropriate treatment and tools to live your best life
- Offers HIV-related consultations to visit your doctor to monitor your clinical status
- Offers access to telephonic support from doctors
- Covers medicine to treat HIV (including drugs to prevent mother-to-child transmission and infection after sexual assault or needle-stick injury)
- Covers regular blood tests to monitor disease progression, response to therapy and to detect possible side-effects of treatment
- Offers 1 annual pap smear for members who had a positive cytology test
- Gives ongoing patient support via a team of trained and experienced counsellors
- Treatment and prevention of opportunistic infections such as pneumonia, TB and flu
- Helps in finding a registered counsellor for face-to-face emotional support





We know that medical aid can be confusing at times, but we've made it easy for you to quickly access essential medical aid information. And there is no need to log in, just info at the click of a button, like:

- · How to get your claims paid quickly
- · Effortlessly getting hospital authorisations
- · Registering your chronic medicine
- Accessing our Maternity Programme
- · Getting more benefits with the Benefit Booster
- · Going for a free wellness screening
- · And much more...

#### TO JOIN SPEAK TO YOUR FINANCIAL ADVISOR, OR VISIT BONITAS.CO.ZA

- Bonitas WhatsApp 060 070 2491
- bonitas.co.za/members
- BonCap/BonCore WhatsApp 060 042 9254
- Bonitas Member App (excl. BonCap & BonCore)

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