































BONCOMPREHENSIVE : BONCOMPLETE





WHAT YOU PAY

BONCOMPREHENSIVE

MAIN MEMBER	R12 509
ADULT DEPENDANT	R11 796
CHILD DEPENDANT	R2 548

BONCOMPREHENSIVE PROVIDES ACCESS TO **ANY PRIVATE HOSPITAL** AND USES A LINKED FORMULARY OF CHRONIC MEDICATION.

BONCOMPLETE

MAIN MEMBER	R6 614
ADULT DEPENDANT	R5 298
CHILD DEPENDANT	R1 794

BONCOMPLETE USES A LIST OF **SPECIFIC PRIVATE HOSPITALS**AND LINKED FORMULARY OF CHRONIC MEDICATION.

YOU ONLY PAY FOR A MAXIMUM OF THREE CHILDREN. DEPENDANTS UP TO AGE 24 YEARS PAY CHILD RATES.



OUT-OF-HOSPITAL BENEFITS

These benefits provide cover for consultations with your GP or specialist, acute medicine, X-rays, blood tests and other out-of-hospital medical expenses. Please note: On BonComplete, when you complete an online mental health assessment and a wellness screening, you unlock the Benefit Booster which can be used to pay for out-of-hospital expenses first. See page 8 for more information.

SAVINGS
SELF-PAYMENT GAP
THRESHOLD LEVEL
ABOVE THRESHOLD BENEFIT

BONCOMPREHENSIVE				
MAIN MEMBER	ADULT DEPENDANT	CHILD DEPENDANT		
R22 512	R21 228	R4 584		
R5 420	R4 490	R2 050		
R27 932	R25 718 R6 634			
UNLIMITED				

BONCOMPLETE

MAIN MEMBER	ADULT DEPENDANT	CHILD DEPENDANT
R11 880	R9 516	R3 216
R2 350	R1 990	R510
R14 230	R11 506	R3 726
R6 250	R3 660	R1 600

Once your savings for the year are finished, you will need to pay for day-to-day medical expenses yourself, until you have paid the full self-payment gap. You will then have access to your above threshold benefit. Please submit all claims you have paid towards the self-payment gap to us, so that we can let you know when you have access to your above threshold benefit. Please note that not all claims accumulate to your self-payment gap. Claims will accumulate at the Bonitas Rate.

BONCOMPREHENSIVE

GP CONSULTATIONS (INCLUDING VIRTUAL CARE CONSULTATIONS)
SPECIALIST CONSULTATIONS
EMERGENCY ROOM BENEFIT (FOR EMERGENCIES ONLY)
NON-SURGICAL PROCEDURES
BLOOD TESTS AND OTHER LABORATORY TESTS
X-RAYS AND ULTRASOUNDS
MRIs AND CT SCANS (SPECIALISED RADIOLOGY)

Paid from available savings and/or above threshold benefit				
Paid from available savings and/or above threshold benefit You must get a referral from your GP				
2 emergency consultations per family at a casualty ward or emergency room facility of a hospital emergency room facility of a hospital				
Paid from available savings and/or above threshold benefit				
Paid from available savings and/or above threshold benefit				
Paid from available savings and/or above threshold benefit				
R38 470 per family, in and out-of-hospital Pre-authorisation required				
R2 800 co-payment per scan event except for PMB				

BONCOMPLETE

Paid from available savings and/or above threshold benefit			
Paid from available savings and/or above threshold benefit You must get a referral from your			
2 emergency consultations per family at a casualty ward or emergency room facility of a hospital	If it is not classified as an emergency, it will be paid from available savings and/or above threshold benefit		
Paid from available savings and/or above threshold benefit			
Paid from available savings and/or above threshold benefit			
Paid from available savings and/or above threshold benefit			
R30 430 per family, in and out-of-hospital Pre-authorisation required			
R2 800 co-payment per scan event except for PMB			

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	- 1 - 4 -		

ACUTE MEDICINE

OVER-THE-COUNTER MEDICINE

ALLIED MEDICAL PROFESSIONALS (SUCH AS DIETICIAN, SPEECH AND OCCUPATIONAL THERAPIST) PHYSIOTHERAPY, PODIATRY AND

MENTAL HEALTH CONSULTATIONS
(ALSO SEE CARE PROGRAMMES PAGE 11)

GENERAL MEDICAL APPLIANCES
(SUCH AS WHEELCHAIRS AND CRUTCHES)

BLOOD PRESSURE MONITOR

MONITOR & CONSUMABLES

IN-ROOM PROCEDURES

INSULIN PUMP & CONTINUOUS GLUCOSE

(PER TYPE 1 DIABETIC YOUNGER THAN 18. ALSO SEE CARE PROGRAMMES PAGE 11)

(HEARING AIDS, CONSULTATIONS AND TESTS)
(ALSO SEE CARE PROGRAMMES PAGE 13)

HOMEOPATHIC MEDICINE

BIOKINETICS

AUDIOLOGY

OPTOMETRY

Paid from available savings and/or above threshold benefit	Formulary and Bonitas Pharmacy Network applies to above threshold benefit		
20% co-payment for non-network or non-formulary use in above threshold benefit	Above threshold limit of R18 560 per family combined with over-the-counter medicine		
Paid from available savings and/or above threshold benefit	Formulary and Bonitas Pharmacy Network applies to above threshold benefit		
20% co-payment for non-network or non-formulary use in above threshold benefit	Above threshold linger family combined medicine		
Paid from available savings and/or above threshold benefit	A 20% co-payment from above thresh		
Subject to available savings and/or above threshold benefit			
Subject to available savings and/or ab	ove threshold benef	ît	
In and out-of-hospital consultations (included in the mental health hospitalisation benefit)	Limited to R20 310 per family		
Paid from available savings	Subject to frequency limits as per Managed Care protocols		
Paid from available savings	Limited to R1 250 per family every 2 years		
Subject to registration of your chronic condition (hypertension)	Subject to managed care protocols		
1 insulin pump: R65 000 per family every 5 years	1 continuous glucose monitor: R28 000 per family every year		
Consumables limited to R93 000 per fa	amily		
R11 340 per device (maximum two devices per beneficiary), once every 3 years (based on the date of your previous claim)	Avoid a 25% co-payment by using a DSP		
All tests and consultations limited to the Hearing Loss Management Programme and use of a network provider	Claims outside the Hearing Loss Management Programme paid from available savings and/or above threshold benefit		
Cover for a defined list of approved procedures performed in the specialist's rooms	Pre-authorisation required		
Paid from available savings and/or above threshold benefit, limited to R4 220 per beneficiary, once every 2 years (based on the date of your previous claim)	Each beneficiary can choose glasses	OR	contact lenses

BONCOMPLETE

Paid from available savings and/or above threshold benefit	Formulary and Bonitas Pharmacy Network applies to above threshold benefit			
20% co-payment for non-network or benefit	non-formulary use ir	abo	ve threshold	
Paid from available savings and/or above threshold benefit	Formulary and Bonitas Pharmacy Network applies to above threshold benefit			
20% co-payment for non-network or benefit	non-formulary use ir	abo	ve threshold	
Paid from available savings and/or above threshold benefit	A 20% co-payment from above thresh			
Subject to available savings and/or ab	ove threshold benef	fit		
Subject to available savings and/or ab	ove threshold benef	fit		
In and out-of-hospital consultations (included in the mental health hospitalisation benefit)	Limited to R20 310 per family			
Paid from available savings and/or above threshold benefit	Subject to frequency limits and Managed Care protocols			
Paid from available savings and/or above threshold benefit	Limited to R1 250 per family every 2 years			
Subject to registration of your chronic condition (hypertension)	Subject to managed care protocols			
1 insulin pump: R65 000 per family every 5 years	1 continuous glucose monitor: R28 000 per family every year			
Consumables limited to R93 000 per f	amily			
R10 090 per device (maximum two devices per beneficiary), once every 3 years (based on the date of your previous claim)	Avoid a 25% co-payment by using a DSP			
All tests and consultations limited to the Hearing Loss Management Programme and use of a network provider	Claims outside the Hearing Loss Management Programme paid from available savings and/or above threshold benefit			
Cover for a defined list of approved procedures performed in the specialist's rooms	Pre-authorisation required			
Paid from available savings and/or above threshold benefit, once every	Each beneficiary can choose	OR	contact	

lenses

glasses

2 years (based on the date of your

previous claim)

	BONCOMPRE	Н	ENSIVE		
EYE TESTS	1 consultation per beneficiary, at a network provider	OR	R420 per beneficiary for an eye examination, at a non-network provider		
SINGLE VISION LENSES (CLEAR) OR	100% towards the cost of clear lenses, limited to R220 per lens, per beneficiary, at a non-network provider				
BIFOCAL LENSES (CLEAR) OR	100% towards the cost of clear le beneficiary, at a non-network pro-				
MULTIFOCAL LENSES	100% towards the cost of base lenses at a network provider, or limited to a maximum of R900 per designer lens, per beneficiary, in and out of network				
FRAMES	Paid from available savings and/or above threshold benefit (subject to optometry sublimit)				
CONTACT LENSES	Paid from available savings and/or above threshold benefit (subject to optometry sublimit)				
BASIC DENTISTRY	Paid from available savings and/o above threshold benefit	r	Subject to the Bonitas Dental Management Programme		
	Covered at the Bonitas Dental Tar	iff			
CONSULTATIONS	2 annual check-ups per beneficiar	y (on	ce every 6 months)		
X-RAYS: INTRA-ORAL	Managed Care protocols apply				
X-RAYS: EXTRA-ORAL	1 per beneficiary, every 3 years				
PREVENTATIVE CARE	2 annual scale and polish treatments per beneficiary (once every 6 months)		Fissure sealants are only covered for children under 16 years		
	Fluoride treatments are only covered for children from age 5 and younger than 16 years				
FILLINGS	Benefit for fillings is granted once per tooth, every 2 years	9	Benefit for re-treatment of a tooth is subject to Managed Care protocols		
	A treatment plan and X-rays may be required for multiple fillings				
ROOT CANAL THERAPY AND EXTRACTIONS	Managed Care protocols apply				
PLASTIC DENTURES AND ASSOCIATED LABORATORY COSTS	1 set of plastic dentures (an uppe and a lower) per beneficiary, once every 4 years		Pre-authorisation required		
SPECIALISED DENTISTRY	Paid from available savings and/o above threshold benefit	r	Subject to the Bonitas Dental Management Programme		
	Covered at the Bonitas Dental Tariff				
PARTIAL CHROME COBALT FRAME DENTURES AND ASSOCIATED LABORATORY COSTS	2 partial frames (an upper and a lower) per beneficiary, once every 5 years	,	Managed Care protocols apply		
AND ASSOCIATED EASONATON COSTS	Pre-authorisation required				
CROWNS, BRIDGES AND ASSOCIATED	3 crowns per family, per year		Benefit for crowns will be granted once per tooth, every 5 years		
LABORATORY COSTS					

BONCOMPLETE

R420 per beneficiary for an eye 1 consultation per beneficiary. **OR** examination, at a non-network at a network provider provider

100% towards the cost of clear lenses, limited to R220 per lens, per beneficiary, at a non-network provider

100% towards the cost of clear lenses, limited to R480 per lens, per beneficiary, at a non-network provider

100% towards the cost of base lenses at a network provider, or limited to a maximum of R900 per designer lens, per beneficiary, in and out of network

R1 030 per beneficiary

R2 530 per beneficiary

Subject to the Bonitas Dental Covered at the Bonitas Dental Tariff Management Programme 2 annual check-ups per beneficiary (once every 6 months) Managed Care protocols apply 1 per beneficiary, every 3 years 2 annual scale and polish Fissure sealants are only covered for treatments per beneficiary children under 16 years (once every 6 months)

Fluoride treatments are only covered for children from age 5 and younger than 16 years

Benefit for fillings is granted once Benefit for re-treatment of a tooth is per tooth, every 2 years subject to Managed Care protocols

A treatment plan and X-rays may be required for multiple fillings

Managed Care protocols apply

1 set of plastic dentures (an upper

per beneficiary, once every 5 years

and a lower) per beneficiary, once Pre-authorisation required every 4 years Subject to the Bonitas Dental Covered at the Bonitas Dental Tariff Management Programme 1 partial frame (an upper or a lower) Managed Care protocols apply

Pre-authorisation required

1 crown per family, per year	Benefit for crowns will be granted once per tooth, every 5 years
A treatment plan and X-rays may be requested	Pre-authorisation required

All benefits and limits are per calendar year, unless otherwise stated. Managed Care protocols apply. All benefits are subject to approval by the Council for Medical Schemes. PMB = Prescribed Minimum Benefits DSP = Designated Service Provider

A treatment plan and X-rays may be

requested

LABORATORY COSTS

Pre-authorisation required

IMPLANTS AND ASSOCIATED LABORATORY COSTS	2 implants per beneficiary, every 5 years	Cost of implant components limited to R3 710 per implant		No benefit	
	Orthodontic treatment is granted once per beneficiary, per lifetime	Pre-authorisation cases will be clinically assessed by using an orthodontic needs analysis		Orthodontic treatment is granted once per beneficiary, per lifetime	Pre-authorisation cases will be clinically assessed by using an orthodontic needs analysis
ORTHODONTICS AND ASSOCIATED LABORATORY COSTS	Benefit allocation is subject to the outcome of the needs analysis and funding can be granted up to 100% of the Bonitas Dental Tariff	Benefit for orthodontic treatment will be granted where function is impaired (not granted for cosmetic reasons)		Benefit allocation is subject to the outcome of the needs analysis and funding can be granted up to 65% of the Bonitas Dental Tariff	Benefit for orthodontic treatment will be granted where function is impaired (not granted for cosmetic reasons)
	Only 1 family member may begin orthodontic treatment in a calendar year	Benefit for fixed comprehensive treatment is limited to beneficiaries from age 9 and younger than 18 years		Only 1 family member may begin orthodontic treatment in a calendar year	Benefit for fixed comprehensive treatment is limited to beneficiaries from age 9 and younger than 18 years
	Managed Care protocols apply	Pre-authorisation required		Managed Care protocols apply	Pre-authorisation required
PERIODONTICS	Benefit is limited to conservative, non-surgical therapy only and will only be applied to members who are registered on the Periodontal Programme	Managed Care protocols apply		Benefit is limited to conservative, non-surgical therapy only and will only be applied to members who are registered on the Periodontal Programme	Managed Care protocols apply
	Pre-authorisation required		Ì	Pre-authorisation required	
MAXILLO-FACIAL SURGERY AND ORAL PATHOLOG	Y				
SUBCERVINITHE DENTAL CHAIR	Managad Cara musta sala sambi	Dro outhorisation required		Managad Care metacala anni.	Dro outhorisation required

	Programme		Programme	
	Pre-authorisation required		Pre-authorisation required	
MAXILLO-FACIAL SURGERY AND ORAL PATHOLO	GY			
SURGERY IN THE DENTAL CHAIR	Managed Care protocols apply	Pre-authorisation required	Managed Care protocols apply	Pre-authorisation required
HOSPITALISATION (GENERAL ANAESTHETIC)	General anaesthetic is only available to children under the age of 5 for extensive dental treatment once per lifetime		General anaesthetic is only available to children under the age of 5 for extensive dental treatment once per lifetime	A co-payment of R3 640 per admission applies for children under the age of 5 and R5 200 for any other admission, including removal of impacted teeth or any other medical condition OR A R2 600 co-payment if the dental treatment is done in a day hospital
	General anaesthetic benefit is available for the removal of impacted teeth	Managed Care protocols apply	Avoid a 30% co-payment by using a hospital on the applicable network	General anaesthetic benefit is available for the removal of impacted teeth
	Pre-authorisation required		Pre-authorisation required	Managed Care protocols apply
INHALATION SEDATION IN DENTAL ROOMS (LAUGHING GAS)	Managed Care protocols apply		Managed Care protocols apply	
MODERATE/DEEP SEDATION IN DENTAL	Limited to extensive dental treatment	Managed Care protocols apply	Limited to extensive dental treatment	Managed Care protocols apply
ROOMS (IV CONSCIOUS SEDATION)	Pre-authorisation required		Pre-authorisation required	

ADDITIONAL BENEFITS

INTERNATIONAL TRAVEL BENEFIT	Up to R1.2 million cover per family for medical emergencies when you travel outside South Africa	You must register for this benefit prior to departure	
AFRICA BENEFIT	In and out-of-hospital treatment covered at 100% of the Bonitas Rate	Subject to authorisation	

CHRONIC BENEFITS

BONCOMPREHENSIVE

BonComprehensive offers cover for the **61** chronic conditions listed below. Your chronic medicine benefit is **R18 760** per beneficiary and **R37 360** per family on the applicable medicine formulary. You must get your medicine from a Bonitas Network Pharmacy or Pharmacy Direct, our Designated Service Provider. If you choose not to use a network pharmacy or Pharmacy Direct, or if you choose to use medicine that is not on the formulary, you will have to pay a 30% co-payment. Once the amount above is finished, you will still be covered for the **27** Prescribed Minimum Benefits, listed below.

Pre-authorisation is required.

& BONCOMPLETE

BonComplete offers cover for 32 chronic conditions, using the applicable medicine formulary. You must get your medicine from a Bonitas Network Pharmacy or Pharmacy Direct, our Designated Service Provider. If you choose not to use a network pharmacy or Pharmacy Direct, or if you choose to use medicine that is not on the formulary, you will have to pay a 30% co-payment.

Pre-authorisation is required.

PRESCRIBED MINIMUM BENEFITS COVERED

1.	Addison's Disease
2.	Asthma
3.	Bipolar Mood Disorder
4.	Bronchiectasis
5.	Cardiac Failure
6.	Cardiomyopathy
7.	Chronic Obstructive Pulmonary Disease
8.	Chronic Renal Disease
9.	Coronary Artery Disease

10.	Crohn's Disease
11.	Diabetes Insipidus
12.	Diabetes Type 1
13.	Diabetes Type 2
14.	Dysrhythmias
15.	Epilepsy
16.	Glaucoma
17.	Haemophilia
18.	HIV/AIDS

19.	Hyperlipidaemia
20.	Hypertension
21.	Hypothyroidism
22.	Multiple Sclerosis
23.	Parkinson's Disease
24.	Rheumatoid Arthritis
25.	Schizophrenia
26.	Systemic Lupus Erythematosus
27.	Ulcerative Colitis

ADDITIONAL CONDITIONS COVERED

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RO	NCOMPREHENSIVE
28.	Acne
29.	Allergic Rhinitis
30.	Alzheimer's Disease (early onset)
31.	Ankylosing Spondylitis
32.	Anorexia Nervosa
33.	Attention Deficit Disorder (in children aged 5-18)
34.	Barrett's Oesophagus
35.	Behcet's Disease
36.	Bulimia Nervosa
37.	Cystic Fibrosis
38.	Dermatitis
39.	Dermatomyositis

40.	Depression
41.	Eczema
42.	Gastro-Oesophageal Reflux Disease (GORD)
43.	Generalised Anxiety Disorder
44.	Gout
45.	Huntington's Disease
46.	Hyperthyroidism
47.	Myasthenia Gravis
48.	Narcolepsy
49.	Neuropathies
50.	Obsessive Compulsive Disorder
51.	Osteoporosis

52.	Paget's Disease
53.	Panic Disorder
54.	Polyarteritis Nodosa
55.	Post-Traumatic Stress Disorder
56.	Pulmonary Interstitial Fibrosis
57.	Psoriatic Arthritis
58.	Systemic Sclerosis
59.	Tourette's Syndrome
60.	Zollinger-Ellison Syndrome
61.	Benign Prostatic Hypertrophy NEW

BONCOMPLETE

28.	Acne (children up to 21 years)
29.	Allergic Rhinitis (children up to 21 years)

	Allergic Dermatitis/Eczema (children up to 21 years)
31.	Attention Deficit Disorder (in children aged 5-18)

32. Depression (medication up to R165 per beneficiary, per month)

BENEFIT

GET UP TO R2 070 IN EXTRA BENEFITS

TO PAY FOR OUT-OF-HOSPITAL



WHAT IS THE BENEFIT BOOSTER?

It's an extra out-of-hospital benefit amount in addition to your day-to-day or savings amount, that you get after completing an online mental health assessment and a wellness screening. Once activated, out-of-hospital claims like GP visits, over-the-counter medicine, X-rays and blood tests will then first pay from the available Benefit Booster amount – helping your day-to-day benefit/savings last longer.

Annual amount available per family

IF YOU ARE ON

BonComprehensive

BonComplete

YOUR BENEFIT BOOSTER AMOUNT Ши

N/A

R2 070

HOW TO ACTIVATE IT

Complete an online mental health assessment **and** a wellness screening (at a Bonitas wellness day or participating pharmacy).

WE ADVISE YOU TO MAKE USE OF NETWORK PROVIDERS TO AVOID NON-NETWORK CO-PAYMENTS

Ts & Cs apply. Child dependants under the age of 21 years can access the Benefit Booster once an adult beneficiary has completed the online mental health assessment and a wellness screening at a Bonitas wellness day or participating pharmacy. All claims are paid at the Bonitas Rate.

MOTHER & CHILD CARE



MATERNITY CARE

BONCOMPREHENSIVE

- 12 antenatal consultations with a gynaecologist, GP or midwife
- R1 640 for antenatal classes
- 2 2D ultrasound scans
- 1 amniocentesis
- 4 consultations with a midwife after delivery (1 of these can be used for a consultation with an accredited lactation specialist)
- Private ward after delivery up to 3 days
- R200 per month for antenatal vitamins during pregnancy (Paid from available savings and/or above threshold benefit, subject to formulary)

BONCOMPLETE

- 6 antenatal consultations with a gynaecologist, GP or midwife
- R1 580 for antenatal classes
- 2 2D ultrasound scans
- 1 amniocentesis
- 4 consultations with a midwife after delivery (1 of these can be used for a consultation with an accredited lactation specialist)
- R200 per month for antenatal vitamins during pregnancy (Paid from available savings and/or above threshold benefit or Benefit Booster, subject to formulary)

MATERNITY PROGRAMME

REGISTER FOR THE MATERNITY PROGRAMME AND GET:

- Access to 24/7 maternity advice line
- Dedicated maternity nurse/midwife to support and advise you throughout your pregnancy
- Access to articles regarding common pregnancy concerns
- Pregnancy education emails and SMSs sent to you weekly
- Online antenatal classes to prepare you for the birth and what to expect when you get home
- Baby bag including baby care essentials
- Early identification of high-risk pregnancies
- Weekly engagement for high-risk pregnancies
- Post-childbirth follow-up calls
- Online assessments for pregnancy and mental health

CHILDCARE

- Hearing screening for newborns up to 8 weeks, in or out-of-hospital
- Congenital hypothyroidism screening for infants under 1 month old
- Babyline: 24/7 helpline for medical advice for children under 3 years
- Immunisation (including reminders) according to the Private Vaccination schedule in South Africa up to the age of 12
- Milestone reminders for children under 3 years
- Online screenings for infant and toddler health
- 2 vision screening tests by an ophthalmologist for premature newborns up to 6 weeks, in or out-of-hospital

BONCOMPREHENSIVE

- •3 Paediatrician or GP consultations per child under 1 year
- •2 Paediatrician or GP consultations per child between ages 1 and 2
- 2 GP consultations per child between ages 2 and 12

BONCOMPLETE

- •2 Paediatrician or GP consultations per child under 1 year
- •1 Paediatrician or GP consultation per child between ages 1 and 2
- •1 GP consultation per child between ages 2 and 12

BE BETTER BENEFIT





PREVENTATIVE CARE

- 1 HIV test and counselling per beneficiary
- 1 flu vaccine per beneficiary
- 1 full lipogram every 5 years, for members aged 20 and over
- 1 mammogram every 2 years, for women over 40
- 1 pap smear every 3 years, or 1 HPV PCR test every
 5 years, for women between ages 21 and 65
- 1 prostate screening antigen test for men between ages 55 and 69
- 1 pneumococcal vaccine every 5 years, for members aged 65 and over
- 1 stool test for colon cancer, for members between ages 45 and 75
- 1 bone density screening every 5 years, for women aged 65 and over and men aged 70 and over (BonComprehensive only)
- Dental fissure sealants to prevent tooth decay on permanent teeth for children under 16
- 1 whooping cough booster vaccine every 10 years, for members between ages 7 and 64
- 2 doses of the human papillomavirus (HPV) vaccine for female beneficiaries between ages 9 and 14 (limited to 1 course per lifetime)
- 3 doses of the human papillomavirus (HPV) vaccine for female beneficiaries between ages 15 and 26 (limited to 1 course per lifetime)
- Free online hearing screening for beneficiaries aged 18 and over on the Bonitas website



WELLNESS BENEFIT

 1 wellness screening per beneficiary, aged 21 and over, at a participating pharmacy or a Bonitas wellness day

Wellness screening includes the following tests:

- Blood pressure
- Cholesterol

- Glucose

- Body Mass Index
- Waist-to-hip ratio

On BonComplete: Remember to complete your online mental health assessment too, to unlock your Benefit Booster.

CONTRACEPTIVES

- R2 050 per family (for women aged up to 50)
- You must use a Bonitas Network Pharmacy or Pharmacy Direct, our Designated Service Provider, for pharmacy-dispensed contraceptives
- If you choose not to use a network pharmacy or the Designated Service Provider, a 40% co-payment applies



CARE PROGRAMMES



MENTAL HEALTH

- Available to members who suffer from depression, anxiety, post-traumatic stress disorder and alcohol abuse, limited to R14 400 per beneficiary
- Access to a Care Manager who will work with you, your treating doctor and where appropriate, with other healthcare professionals to assist in improving your condition
- Your Care Manager will help you understand the importance of preventative care and the use of wellness benefits as well as resolve queries related to any other health condition
- Provides educational material on mental health which empowers you to manage your condition
- A digital platform designed to give members easy access to mental health information, community support and expert help
- Primary care support through a GP and assistance to facilitate enrolment on the programme



- Puts you first, offering emotional and medical support
- Liaises with your doctor to ensure your treatment plan is clinically appropriate to meet your needs
- Access to a social worker for you and your loved ones
- Uses the Bonitas Oncology Medicine Network (20% co-payment applies for use of a non-network provider)
- Matches the treatment plan to your benefits to ensure you have the cover you need
- Uses the Bonitas Oncology Network of specialists





- Empowers you to make the right decisions to stay healthy
- Provides cover for the tests required for the management of diabetes as well as other chronic conditions
- Offers access to diabetes doctors, dieticians and podiatrists
- Gives access to a dedicated Health Coach to answer any questions you may have
- · Offers a personalised care plan for your specific needs
- · Provides education to help you understand your condition better
- Includes two consultations with a Diabetes Nurse Educator to provide specialised diabetes care



- Assessment of back and neck pain to determine the level of care required before surgery to give you the best outcome
- Offers a personalised treatment plan for up to 6 weeks
- Includes treatment from doctors, back and neck physiotherapists and/or biokineticists
- Gives access to a home care plan to maintain long-term results and helps manage severe back and neck pain
- Highly effective and low-risk, with an excellent success rate
- We cover the cost of the programme, excluding X-rays
- Uses the DBC network
- Programme will cover shoulder and knee pain as well



CARE PROGRAMMES







HOSPITAL-AT-HOME

- Care for any acute medical condition deemed appropriate by your treating doctor in collaboration with the hospital-at-home care team i.e., pneumonia, Covid-19, cellulitis, acute heart failure
- An alternative to general ward admission, allowing you to receive quality, safe healthcare in the comfort of your home
- A possible alternative to a step-down facility (depending on your condition and treatment needs), allowing for multidisciplinary services from the doctors, nurses and allied health professionals, such as physiotherapists
- All the essential elements of hospital-level care: remote patient monitoring (including 24/7 vitals sign monitoring from our clinical command centre), daily virtual visits and clinical support from our team of doctors and nurses, provision of medical equipment such as oxygen when needed, intravenous therapy, and emergency ambulance services, when needed
- The in-person clinical visits also provide support for blood tests and medication administration as prescribed
- A transitional care programme to minimise unplanned hospital re-admission
- Hospital-at-home is subject to pre-authorisation



FEMALE HEALTH

- Accessible to all female members aged 18 and above
- Guidance, support, and education led by women's healthcare experts
- Early detection of diseases and seamless access to specialised care
- Proactive support in accessing essential healthcare services
- Promotion of preventative healthcare strategies tailored to women's needs
- Online health assessments tailored to female health concerns
- Empowerment of women to actively manage their health



- Provides you with appropriate treatment and tools to live your best life
- Offers HIV-related consultations to visit your doctor to monitor your clinical status
- · Offers access to telephonic support from doctors
- Covers medicine to treat HIV (including drugs to prevent mother-to-child transmission and infection after sexual assault or needle-stick injury)
- Covers regular blood tests to monitor disease progression, response to therapy and to detect possible side-effects of treatment
- Offers 1 annual pap smear for members who had a positive cytology test
- Gives ongoing patient support via a team of trained and experienced counsellors
- Treatment and prevention of opportunistic infections such as pneumonia, TB and flu
- Helps in finding a registered counsellor for face-to-face emotional support





CARE PROGRAMMES





HIP AND KNEE REPLACEMENT

- Based on the latest international standardised clinical care pathways
- Doctors evaluate and treat your condition before surgery to give you the best outcome
- Uses a multi-disciplinary team, dedicated to assist with successful recovery
- Treatment is covered in full at a Designated Service Provider for joint replacement surgery



WEIGHT MANAGEMENT

- A 12-week, biokineticist-led intervention plan for members with a body mass index higher than 30 or a high waist circumference
- Aims to assist members to lose excess weight and lead healthier, more rewarding lives
- Offers 9 exercise sessions and 3 re-assessment sessions managed by a biokineticist from the Biokinetics Association of South Africa
- Covers a referral to a dietician for a consultation and a follow-up
- Includes a referral to a psychologist for a consultation (where needed)
- Provides ongoing assistance to ensure sustained weight management



HEARING LOSS MANAGEMENT

- · Available to members who are experiencing hearing loss
- Offers members quality treatment and hearing devices
- Uses the latest in audiological technology and the highest standard of clinical expertise
- Tests and consultations are fully covered by using an audiologist on the hearConnect Audiology Network
- No co-payments for prescribed hearing aids should you use an in-network service provider
- Hearing aid benefit will renew every 3 years



IN-HOSPITAL BENEFITS

This benefit offers cover for major medical events that result in a beneficiary being admitted to hospital. Members have access to cover at a private hospital. Pre-authorisation is required. A co-payment may apply to specific admissions and/or procedures. Managed Care protocols apply.

Please note: On the BonComplete option you can avoid a 30% co-payment by using a hospital on the applicable network.

SPECIALIST CONSULTATIONS/TREATMENT			
GP CONSULTATIONS/TREATMENT			
BLOOD TESTS AND OTHER LABORATORY TESTS			
X-RAYS AND ULTRASOUNDS			
MRIs AND CT SCANS (SPECIALISED RADIOLOGY)			
ALLIED MEDICAL PROFESSIONALS (SUCH AS DIETICIAN, SPEECH AND OCCUPATIONAL THERAPIST)			
PHYSIOTHERAPY, PODIATRY AND BIOKINETICS			
INTERNAL AND EXTERNAL PROSTHESES			
INTERNAL NERVE STIMULATORS			
DEEP BRAIN STIMULATION (EXCLUDING PROSTHESES)			
COCHLEAR IMPLANTS			
CATARACT SURGERY			
REFRACTIVE SURGERY			
SPINAL SURGERY			

BONCOMPREH	ENSIVE	
Unlimited, covered at 150% of the Bonitas Rate		
Unlimited, covered at 100% of the Bonitas Rate		
Unlimited, covered at 100% of the Bonitas Rate		
Unlimited, covered at 100% of the Bonitas Rate		
R38 470 per family, in and out-of-hospital	Pre-authorisation required	
R2 800 co-payment per scan event except for PMB		
Unlimited, covered at 100% of the Bonitas Rate	Subject to referral by the treating practitioner	
Unlimited, covered at 100% of the Bonitas Rate	Subject to referral by the treating practitioner	
R67 640 for internal prosthesis per family		
R67 640 for external prosthesis per family	Sublimit of R6 710 per breast prosthesis (limited to 2 per year)	
R211 300 per family		
R298 000 per beneficiary		
R354 600 per family		
Avoid a R7 420 co-payment by using a DSP		
R26 520 per family	Pre-authorisation required	
Subject to an assessment and/or conservative treatment by the DSP		

BONCOMPLETE			
Unlimited, network specialists covered in full at the Bonitas Rate	Unlimited, non-network specialists paid at 100% of the Bonitas Rate		
Unlimited, covered at 100% of the Bonitas Rate			
Unlimited, covered at 100% of the Bonitas Rate			
Unlimited, covered at 100% of the Bonitas Rate			
R30 430 per family, in and out-of-hospital	Pre-authorisation required		
R2 800 co-payment per scan event except for PMB			
Unlimited, covered at 100% of the Bonitas Rate	Subject to referral by the treating practitioner		
Unlimited, covered at 100% of the Bonitas Rate	Subject to referral by the treating practitioner		
R57 630 per family	Managed Care protocols apply		
Sublimit of R7 130 per breast prosthesis (limited to 2 per year)			
No benefit			
No benefit			
No benefit			
Avoid a R7 420 co-payment by using a DSP			
No benefit			
Subject to an assessment and/or conservative treatment by the DSP			

BONCOMPREHENSIVE

Avoid a R38 560 co-payment by using the DSP

No cover for physiotherapy for R59 920 per family mental health admissions

Limited to a 7-day supply up to R670 per hospital stay

R63 340 per family

Sublimit of R63 110 per beneficiary

R257 300 per family

R21 570 per family Managed Care protocols apply Including hospice/private nursing. home oxygen, pain management, Unlimited, subject to using the DSP psychologist and social worker support Avoid a 30% co-payment by using Unlimited for PMBs

a DSP

Sublimit of R448 200 can be used for

specialised drugs (including

R448 200 per family for non-PMBs. Paid at 80% at a DSP and no cover at a non-DSP once limit is reached

for Brachytherapy biological drugs) Avoid a 25% co-payment by using a 2 scans per family per year provider on the network

Avoid a 20% co-payment by using Subject to Medicine Price List and preferred product list

Sublimit of R40 220 per beneficiary Unlimited for corneal grafts Avoid a 20% co-payment by using Unlimited

Unlimited, if you register on the HIV/AIDS programme

Avoid a R5 440 co-payment by using a network day hospital

No cover for physiotherapy for R41 190 per family mental health admissions Avoid a 30% co-payment by using a hospital on the applicable network Limited to a 7-day supply up to R535 per hospital stay R67 270 per family R21 570 per family Managed Care protocols apply Including hospice/private nursing, home oxygen, pain management, Unlimited, subject to using the DSP psychologist and social worker support Avoid a 30% co-payment by using Unlimited for PMBs

BONCOMPLETE

Avoid a R38 560 co-payment by using the DSP

R280 100 per family for non-PMBs. Paid at 80% at a DSP and no cover at a non-DSP once limit is reached

No benefit for specialised drugs

for Brachytherapy	unless PMB
PMB only	Avoid a 25% co-payment by using a provider on the network
Subject to Medicine Price List and preferred product list	Avoid a 20% co-payment by using a DSP

Sublimit of R42 710 per beneficiary Unlimited for corneal grafts

Sublimit of R63 110 per beneficiary

PMB only

HIV/AIDS programme

Avoid a 20% co-payment by using Unlimited Unlimited, if you register on the Chronic medicine must be obtained

from the DSP

Avoid a R5 440 co-payment by using a network day hospital

MENTAL HEALTH HOSPITALISATION (ALSO SEE CARE PROGRAMMES PAGE 11
TAVE-HOME MEDICINE

(ALSO SEE CARE PROGRAMMES PAGE 13)

HIP AND KNEE REPLACEMENTS

AKE-HOME MEDICINE

PHYSICAL REHABILITATION

ALTERNATIVES TO HOSPITAL (HOSPICE, STEP-DOWN FACILITIES)

PALLIATIVE CARE (CANCER ONLY)

CANCER TREATMENT

(SUBJECT TO REGISTRATION ON THE ONCOLOGY MANAGEMENT PROGRAMME - SEE PAGE 11)

PET SCANS

(SUBJECT TO REGISTRATION ON THE ONCOLOGY MANAGEMENT PROGRAMME)

CANCER MEDICINE

NON-CANCER SPECIALISED DRUGS (INCLUDING BIOLOGICAL DRUGS)

ORGAN TRANSPLANTS

KIDNEY DIALYSIS

HIV/AIDS (ALSO SEE CARE PROGRAMMES PAGE 12)

DAY SURGERY PROCEDURES (APPLIES TO SELECTED PROCEDURES)



We know that medical aid can be confusing at times, but we've made it easy for you to quickly access essential medical aid information. And there is no need to log in, just info at the click of a button, like:

- · How to get your claims paid quickly
- · Effortlessly getting hospital authorisations
- · Registering your chronic medicine
- Accessing our Maternity Programme
- · Getting more benefits with the Benefit Booster
- · Going for a free wellness screening
- · And much more...

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