

2025

VIRTUAL *Annual* GENERAL MEETING OF BONITAS MEDICAL FUND

ONLINE ATTENDANCE AND VOTING PROCEDURES



The Annual General Meeting (“AGM”) of Bonitas Medical Fund (“Bonitas”), will be held virtually via a digital platform and the voting on Resolutions will take place using the electronic methods provided for through such digital platforms.

The provision of the digital platforms will be facilitated and administered by an independent company, Ince (Pty) Ltd. The Scheme will neither have access to the votes nor administer the aforementioned digital platforms.

The Scheme has appointed PricewaterhouseCoopers Advisory Services (Pty) Ltd (“PwC”) as the Independent Oversight Body (“IOB”) to provide governance oversight in respect of the AGM proceedings and the electronic voting activities.

Principal Members (“Members”) of the Scheme who are in good standing may attend and vote online as follows:

- The AGM will be streamed via a Live Webcast and Members will be able to join the livestream via <https://bonitas.vagm.africa>, which will require Members to authenticate themselves by entering their valid Bonitas membership number or South African Identity Number (“SA ID”); and
- Members will be able to exercise their vote via one of the following digital platforms by following the instructions which appear later in this document:
 - online via the E-Voting platform: <https://bonitas.vagm.africa>;
 - using the USSD voting platform: *120*0130#; or by
 - using the Bonitas WhatsApp voting platform: 087 240 5207.

The links and information to access the above-mentioned platforms appear below and will be communicated electronically to the members who have valid email addresses and / or mobile numbers on record with the Scheme.

Please note: The WhatsApp number is used for Voting purposes in this 2025 AGM only.

HOW TO ACCESS THE LIVE WEBCAST TO JOIN / STREAM THE AGM VIRTUALLY

- Members with valid email addresses and / or mobile numbers recorded on the membership database of the Scheme will receive an email and / or SMS containing instructions on how to access the link to the AGM Live Webcast.
- Members in good standing with the Scheme will be able to access the AGM Live Webcast of the AGM proceedings by clicking on the URL link which will be sent to them either electronically or as contained in this information pack.
- To access the AGM Live Webcast, you will be required to authenticate yourself by entering your valid Bonitas Membership number or your valid 13-digit SA ID.
- Upon capturing of this information, a **One Time Pin** (“OTP”) will be sent to the email and / or mobile number on record. This OTP will have to be entered on the platform to gain access to the Live Webcast.

PLEASE NOTE THAT VOTING WILL OPEN ON WEDNESDAY, 13 AUGUST 2025 AT 09H00 AND CLOSE ON WEDNESDAY, 20 AUGUST 2025 AT 16H00, ON THE DAY OF THE AGM. AFTER THE CLOSURE OF THE VOTING PERIOD, THE VOTES WILL BE VERIFIED BY PWC. THE OUTCOME WILL BE COMMUNICATED TO ALL MEMBERS DURING THE FIRST WEEK OF SEPTEMBER.

DATA VOUCHER APPLICATION

Members can apply for a data voucher that will be loaded onto their devices as per the mobile network acceptance and mobile network terms and conditions.

The data voucher application will open on Wednesday, 13 August at 09h00 and close on Monday, 18 August 2025 at 14h00.

Members can make the application for the data voucher via: <https://bonitas.mobile-data.network>

The Bonitas membership number and mobile number on record will be used to validate the issuing of the data voucher. The data voucher will be released directly to the number indicated upon registration during the afternoon of Tuesday, 19 August 2025.

VOTING INSTRUCTIONS ON RESOLUTIONS

- Voting on the Resolutions as set out in the AGM Agenda will be conducted via electronic voting means only through **one** of the following digital platforms:
 - a) accessing the E-Voting platform via <https://bonitas.vagm.africa>, this link will also be sent to Members who have valid email addresses recorded on the Scheme membership database; or
 - b) accessing the USSD voting platform by dialling ***120*0130#**, where Members with mobile numbers recorded on the Scheme membership database will be able to vote by SMS using any mobile device, even if it is not a smartphone; or
 - c) accessing the WhatsApp voting platform via the following number: **087 240 5207**.
- Only Members who are in good standing with the Scheme may vote. Each Member is entitled to cast one (1) vote per Resolution by either voting “For”, “Against” or “Abstain”.
- Should a Member have access to more than one online voting platform, they may vote using only one platform and will be restricted from voting on any other platform once their vote is successfully submitted.

Please read carefully and follow the instructions below to successfully submit your vote.



E-VOTING PLATFORM

- Members with valid email addresses recorded on the membership database of the Scheme will receive an email which will be communicated in due course containing the URL link to the E-Voting platform.
- Once you have clicked on the URL link, it will redirect you to the E-Voting platform. To access this platform, you will be required to enter your valid Bonitas Membership number or your valid 13-digit SA ID. This information will be verified against the information that is on the Bonitas membership database to grant access. If there are any issues encountered, Members are urged to contact PwC on **011 287 0974** or email **za_bonitasagm2025@pwc.com**
- Upon capturing of this information, the E-Voting platform will send an OTP to the email and / or mobile number on record. This OTP will have to be inserted on the E-Voting platform to allow access to enable you to vote.
- Once successfully authenticated, the voting screen will appear, and the landing page will show a list of Resolutions with voting buttons alongside each Resolution. You will be able to vote by clicking on the vote “For”, “Against” or “Abstain” in respect of each Resolution.
- Members must vote on all Resolutions before the vote can be submitted successfully.
- Clicking “OK” commits / confirms your vote.

Please note that once you click “OK” to confirm your selection, your vote will be submitted and will thus be irrevocable. Members may only vote on a one-time or once-off event, meaning you cannot go back to vote or edit your voting selection once you have confirmed and successfully submitted your vote. Voting should and can only be done on one of the three platforms offered.

USSD VOTING PLATFORM

- USSDs are familiar services that many Members use for everyday purchases such as online banking, airtime recharges, and pre-paid services. This service will provide ease of access when voting for the Resolutions.
- All Members can access the USSD voting platform by dialling ***120*0130#**. Please note that the USSD voting platform can be accessed using any mobile device, even if it is not a smartphone. Please ensure that you use the mobile number that you have provided to Bonitas which will be on record.
- To start voting on this platform, you will be prompted to enter a valid Bonitas membership number or a 13-digit SA ID. This information will be matched to the Bonitas membership database to confirm access.
- You will receive an OTP via the email and / or mobile number on record which you will need to enter to validate your membership. Take care not to inadvertently end your USSD session when retrieving your OTP. If your session ends unexpectedly, you can redial the USSD number at any time.
- After successful authentication, the Resolutions will appear one at a time. You will be prompted to vote for each Resolution, either:
 - 1. For,
 - 2. Against, or
 - 3. Abstain.

Please note that your vote is irrevocable and cannot be changed. Members may only vote once, meaning you cannot go back to vote, or edit your voting selection. The USSD voting platform will automatically exit and show a terminating message thanking you for voting. Voting should and can only be done on one of the three platforms offered.



WHATSAPP VOTING PLATFORM

- WhatsApp lines are now familiar services that many Members use for everyday interactions to send / receive text messages and voice messages, make voice and video calls. This service will provide ease of access when voting for the Resolutions.
- All Members can access the WhatsApp voting platform by sending the word “Hi” to **087 240 5207**. Please note that the WhatsApp voting platform will work on smart handheld devices. Please ensure that you use the mobile number that you have provided to Bonitas which will be on record.
- To start voting on this platform, you will be prompted to enter a valid Bonitas membership number or a 13-digit SA ID. This information will be matched to the Bonitas membership database to confirm access.
- You will receive an OTP via the email and / or mobile number on record which you will need to enter to validate your membership.
- After successful authentication, the Resolutions will appear one at a time. You will be prompted to vote for each Resolution, either:
 - 1. For,
 - 2. Against, or
 - 3. Abstain.

Please note that your vote is irrevocable and cannot be changed. Members may only vote once, meaning you cannot go back to vote, or edit your voting selection. The WhatsApp voting platform will automatically exit and show a terminating message thanking you for voting. Voting should and can only be done on one of the three platforms offered.

We urge Members to ensure that their contact details are up to date. For the BonCap option, please contact 0861 239 333 or email boncap@bonitas.co.za, and for all other options, please contact 0860 002 108 or email membermaint@bonitas.co.za

Should you have any queries pertaining to the AGM, please contact the IOB on 011 287 0974 or email za_bonitasagm2025@pwc.com